# Service Manual

Personal Computer CF-W4

This is the Service Manual for the following areas.

M ...for U.S.A. and Canada

Model No. CF-W4HWEZZBM

## **⚠ WARNING**

This service information is designed for experienced repair technicians only and is not designed for use by the general public. It does not contain warnings or cautions to advise non-technical individuals of potential dangers in attempting to service a product. Products powered by electricity should be serviced or repaired only by experienced professional technicians. Any attempt to service or repair the product or products dealt with in this service information by anyone else could result in serious injury or death.



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# **WARNINGS**

## For U.K.

## This apparatus must be earthed for your safety.

To ensure safe operation the three-pin plug must be inserted only into a standard three-pin power point which is effectively earthed through the normal household wiring.

Extension cords used with the equipment must be three-core and be correctly wired to provide connection to earth. Wrongly wired extension cords are a major cause of fatalities.

The fact that the equipment operates satisfactorily does not imply that the power point is earthed and that the installation is completely safe.

For your safety, if you have any doubt about the effective earthing of the power point, consult a qualified electrician.

## FOR YOUR SAFETY PLEASE READ THE FOLLOWING TEXT CAREFULLY

This appliance is supplied with a moulded three pin mains plug for your safety and convenience.

A 3 amp fuse is fitted in this plug.

Should the fuse need to be replaced please ensure that the replacement fuse has a rating of 3 amps and that it is approved by ASTA or BSI to BS 1362.

Check for the ASTA mark � or the BSI mark ♥ on the body of the fuse.

If the plug contains a removable fuse cover you must ensure that it is refitted when the fuse is replaced. If you lose the fuse cover the plug must not be used until a replacement cover is obtained.

A replacement fuse cover can be purchased from your local Panasonic Dealer.

IF THE FITTED MOULDED PLUG IS UNSUITABLE FOR THE SOCKET OUTLET IN YOUR HOME THEN THE FUSE SHOULD BE REMOVED AND THE PLUG CUT OFF AND DISPOSED OF SAFELY.

THERE IS A DANGER OF SEVERE ELECTRICAL SHOCK IF THE CUT OFF PLUG IS INSERTED INTO ANY 13 AMP SOCKET.

If a new plug is to be fitted please observe the wiring code as shown below.

If in any doubt please consult a qualified electrician.

## Warning: THIS APPLIANCE MUST BE EARTHED.

## **Important**

The wires in this mains lead are coloured in accordance with the following code:

Green-and-yellow: Earth
Blue: Neutral
Brown: Live

As the colours of the wires in the mains lead of this apparatus may not correspond with the coloured markings identifying the terminals in your plug, proceed as follows:

The wire which is coloured GREEN-and-YELLOW must be connected to the terminal in the plug which is marked by the letter E or by the safety earth symbol (a) coloured GREEN or GREEN-and-YELLOW.

The wire which is coloured Blue must be connected to the terminal which is marked with the letter N or coloured BLACK.

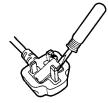
The wire which is coloured Brown must be connected to the terminal which is marked with the letter L or coloured RED.

The mains plug on this equipment must be used to disconnect the mains power.

Please ensure that a socket outlet is available near the equipment and shall be easily accessible.

# How to replace the fuse

Open the fuse compartment with a screwdriver and replace the fuse.



## Warnings

• This equipment is not designed for connection to an IT power system.

(An IT system is a system having no direct connections between live parts and Earth; the exposed-conduciveparts of the electrical installation are earthed.

An IT system is not permitted where the computer is directly connected to public supply systems in the U.K.)

• Disconnect the mains plug from the supply socket when the computer is not in use.

# 1 Read Me First

# Safety precautions

- 1. Before servicing, unplug the power cord to prevent an electric shock.
- 2. When replacing parts, use only manufacture's recommended components for safety.
- 3. Check the condition of the power cord. Replace if wear or damage is evident.
- 4. After servicing, be sure to restore the lead dress, insulation barriers, insulation papers, shields, etc.

# Lithium Battery

## Lithium Battery!

This computer contains a lithium battery to enable the date, time, and other data to be stored. The battery should only be exchanged by authorized service personnel.

Warning! A risk of explosion from incorrect installation or misapplication may possibly occur.

# - LITHIUM BATTERY $\Delta$ -

## CAUTION

Danger of explosion if battery is incorrectly replaced.

Replace only with the same or equivalent type recommended by the equipment manufacture.

Discard used batteries according to the manufacturer's instructions.

## LASER SAFETY INFORMATION

## For U.S.A

## **Class 1 LASER-Product**

This product is certified to comply with DHHS Rules 21 CFR Subchapter J.

This product complies with European Standard EN60825 (or IEC Publication 825)

## For all areas

This equipment is classified as a class 1 level LASER product and there is no hazardous LASER radiation.

## Caution:

- (1) Use of controls or adjustments or performance of procedures other than those specified herein may result in hazardous radiation exposure.
- (2) The drive is designed to be incorporated into a computer-based system or unit which has an enclosing cover. It should never be used as a stand alone drive.

## Danger:

The serviceman should not remove the cover of drive unit and should not service because the drive unit is a non-serviceable part.

Please check DANGER label on bottom cabinet of the equipment.

- Unplug the AC power cord and remove the battery pack from the equipment before opening the top cover of the drive.
- · When the power switch it on, do not place your eyes close to the top cover to look into the interior of the unit.

# **LASER Specification**

Class 1 level LASER Product

Wave Length: DVD 650 ~ 660 nm

CD 778~787 nm

Laser safety information is appropriate only when drive with laser is installed.

## **Precautions**

# Usage



## **Avoid Extreme Heat and Cold**

Do not store or use the computer in locations exposed to heat, direct sunlight, or extreme cold.

Avoid moving the computer between locations with large temperature difference.

Operation: 5 °C to 35 °C  $\{41 \text{ °F to 95 °F}\}\$  Storage:  $-20 \text{ °C to }60 \text{ °C }\{-4 \text{ °F to }140 \text{ °F}\}\$ 



# **Avoid Direct Sunlight on the LCD Panel**

The LCD panel should not be exposed to direct sunlight or ultraviolet light.



## **Avoid Humidity, Liquids and Dust**

Do not store or use the computer in locations exposed to high humidity, liquids (including rain) or dust.



## **Prevent Shock**

Avoid subjecting the computer to severe vibrations or impact. Do not place the computer inside a car trunk.



## Avoid Radio Frequency Interference

Do not place the computer near a television or radio receiver.



## **Avoiding Low-temperature Burns**

Avoid more than casual contact with any heat producing area of the notebook computer, AC adaptor, and any option or accessory you use with it. Even low heat, if warmer than body temperature, can cause a burn, if the skin is exposed to the heat source for a long period of time.

# Handling



## **Avoid Magnetic Fields**

Keep the computer away from magnets. Data stored on the hard disk may be lost.



## **Avoid Stacking**

Do not place heavy objects on top of the computer.



## Do Not Disassemble the Computer

Do not disassemble the computer using methods other than those shown in this manual.

This computer contains high-voltage parts, contact with which may result in electrical shock. Modification or incorrect disassembly may result in fire.



## Avoid Excessive Force on the Display

Do not apply excessive downwardforce on the display.



Use of an interface cable longer than 3m(9.84feet) is not recommended.

# **Precautions (Battery Pack)**

 Care should be exercised with regard to the following in order to avoid the possibility of overheating, fire or damage.



## **Avoid Heat**

Do not throw the battery pack into a fire or expose it to excessive heat.



## **Keep Articles Away**

Do not place the battery pack together with articles such as necklaces or hairpins when carrying or storing.



## Do Not Disassemble

Do not insert sharp objects into the battery pack, expose it to bumps or shocks, deform, disassemble, or modify it.



#### Do Not Short

Do not short the positive (+) and negative (-) contacts.



# Avoid Extreme Heat, Cold and Direct Sunlight

Do not charge, use or leave the battery pack for extended periods where it will be exposed to direct sunlight, in a hot place (in a car on a sunny day, for example), or in a cold place.



## **Do Not Use With Any Other Computer**

The battery pack is rechargeable and was intended for the specified computer.

Do not use it with a computer other than the one for which it was designed.



## Do Not Put into a Microwave

Do not put the battery pack into a microwave oven or a pressurized chamber.



## **Stop Using**

Should the battery emit an abnormal odor, become hot to the touch, become discolored, change shape, or become in any way different from normal, remove it from the computer and stop using it.

- Do not touch the terminals on the battery pack. The battery pack may no longer function properly if the contacts are dirty or damaged.
- Do not expose the battery pack to water, or allow it to become wet.

- If the battery pack will not be used for a long period of time (a month or more), charge or discharge (use) the battery pack until the remaining battery level becomes 30% to 40% and store it in a cool, dry place.
- This computer prevents overcharging of the battery by recharging only when the remaining power is less than approx.
   95% of capacity.
- The battery pack is not charged when the computer is first purchased. Be sure to charge it before using it for the first time. When the AC adaptor is connected to the computer, charging begins automatically.
- Should the battery leak and the fluid get into your eyes, do not rub your eyes. Immediately flush your eyes with clear water and see a doctor for medical treatment as soon as possible.

# NOTE

- The battery pack may become warm during recharging or normal use. This is completely normal.
- Recharging will not commence outside of the allowable temperature range (0 °C to 55 °C {32°F to 131 °F}).(

  Reference "Battery Power") Once the allowable range requirement is satisfied, charging begins automatically. Note that the recharging time varies based on the usage conditions. (Recharging takes longer than usual when the temperature is 10 °C {50 °F} or less.)
- If the temperature is low, the operating time is shortened. Only use the computer within the allowable temperature range.
- The battery pack is a consumable item. If the amount of time the computer can be run off a particular battery pack becomes dramatically shorter and repeated rechargings do not restore its performance, the battery pack should be replaced with a new one.
- When transporting a spare battery inside a package, briefcase, etc., it is recommended that it be placed in a plastic bag so that its contacts are protected.
- Always power off the computer when it is not in use.
   Leaving the computer on when the AC adaptor is not connected will exhaust the remaining battery capacity.

# Saving Data on the Hard Disk

- Do not expose your computer to shock.
  - Use care when handling your computer, shock may damage your hard disk or make your software applications and data unusable.
- Do not power off your computer while software applications are running or hard disk drive indicator ( is on.
  - Properly shut Windows\* down to avoid problems.
- Save all valuable data to disks.
  - Backing up data to disks will limit damage should trouble occur to your computer or should you inadvertently change or erase data.
- Use the security function for all important data.
- \* This computer uses Microsoft® Windows® XP Professional.

# **Computer Viruses**

Users are advised to purchase the latest versions of virus protection software and use them regularly.

We recommend you run the software:

- · After booting your Computer.
- · After receiving data.

We recommend that you check data received on disks or from external sources, such as data downloaded from the Internet, e-mail, etc. (For compressed files, uncompress them before running a check).

# When Using Peripheral Devices

Pay strict attention to the following points to avoid damage to the computer, peripheral devices, cables ,etc. Also, in addition to following the manual and the Reference Manual, carefully read the instruction manuals for the peripheral devices being used.

- Use only peripheral devices that conform to the computer's specifications.
- Connect the devices properly, paying close attention to the condition and position of the connectors.
- If a connection cannot be made easily, do not apply undue force; check once more to confirm the condition and position of the connector (alignment of pins, etc.).
- If the connector has holding screws, fasten the screws firmly.
- Do not carry the computer with cables attached, and do not pull on the cables forcefully.

# When Disposing of or Transferring Ownership of This Device

When disposing of or transferring ownership of this device, erase all data on the hard disk in order to prevent the theft of hard disk data. Even if you delete data or initialize the hard disk through normal Windows commands, data can still be read using special software. In order to erase all data, either have the data erased by a specialist (at a charge) or use the hard disk data erase utility (included). (Note that this hard disk data erase utility does not guarantee that data will be completely erased.)

Also note that if you transfer ownership of this device without deleting commercial software that you have installed to the hard disk, you may be in violation of licensing agreement for that software.

# **Usage Environment**

## Environment

 Place the computer on a flat stable surface. Do not place the computer upright or allow it to tip over.

When the computer receives extremely strong shock after falling, the hard disk may become inoperable.

• In use: Temperature: 5 °C to 35 °C {41 °F to 95 °F}

Humidity: 30% to 80% RH (No condensation)
Not in use: Temperature: -20 °C to 60 °C {-4 °F to 140 °F}

Humidity: 30% to 90% RH (No condensation)

## Places not to use your computer

• Such areas may result in damage to the computer.

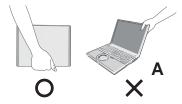
## Areas with electronic equipment

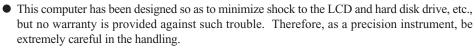
These areas may interfere with your display or cause your computer to produce strange sounds.

## Areas with extremely high/low temperatures

 Do not leave things near the computer that are sensitive to heat. During operation, the computer may become warm.

# **Handling**





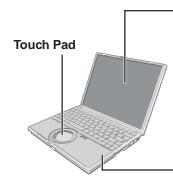
- Do not carry the computer while the display is open, or carry it by gripping the display or the cabinet around the display (see figure A). When closing the display, ensure that the latch is positioned correctly in the slot.
- Do not carry your computer when the power is on.
- Do not drop or hit your computer against solid objects.
- Remove all external devices, cables, PC Cards sticking out of the computer (see figure B), SD memory cards, and MultiMedia Cards before transporting the computer.
- We recommend preparing a fully charged battery pack.

  When transporting a spare battery pack inside a package

When transporting a spare battery pack inside a package, briefcase, etc., it is recommended that it be placed in a plastic bag so that its contacts are protected.

- Always carry your computer with you. Never check it in with luggage. For use of the computer inside an aircraft, we recommend asking the airlines regarding their policy on this issue.
- It is a good idea to make backup copies on disks and carry them with you.

## **Maintenance**



#### Display

В

Avoid using water when cleaning the panel. Ingredients included in water may leave scratches and reduce readability of the screen.

<When cleaning dust/dirt>

Avoid rubbing off dust/dirt with cloth since it may leave scratch on the screen.

Sweep dust/dirt with fine brush, then wipe it with a dry soft cloth used for cleaning glasses.

<When cleaning oily surface>

Apply camera lens cleaner on a soft gauze and clean it with gentle force. Then, wipe with a dry soft cloth used for cleaning glasses.

## Areas excluding the display

Wipe these areas with a soft cloth, after applying water or detergent diluted with water to the soft cloth and firmly wringing out excess water.

## CAUTION

- Do not use benzene, thinner, or rubbing alcohol. Doing so may adversely affect the surface, e.g., discoloration. In addition, do not use commercially-available household cleaners and cosmetics, as they may contain components harmful to the surface.
- Do not directly add or spray water or detergent. If liquid enters the inside of the computer, it may cause it to work improperly or be damaged.

## 1.1. Accessories

Make sure the parts shown in the figure have been supplied. If any of these items are missing or is not working properly.

| AC Adaptor1               | AC Cord1                  | Battery Pack1                    |
|---------------------------|---------------------------|----------------------------------|
| Model No: CF-AA1623A      |                           | Model No: CF-VZSU40              |
| Product Recovery DVD-ROM1 | Modem Telephone<br>Cable1 | Operating Instructions1          |
|                           |                           | LIMITED WARRANTY1 Windows® Book1 |

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# 2. Specifications

# Main Specifications

| CPU/<br>Secondary cache memory                      | Intel <sup>®</sup> Pentium <sup>®</sup> M Processor Ultra Low Voltage 753 (1.20 GHz, 2 MB <sup>*1</sup> L2 cache, 400 MHz FSB)  |
|---|---|
| Chip Set  | Intel® 915 GMS Express chip set   |
| Main Memory   | 512 MB <sup>*1</sup> , DDR2 SDRAM (1024 MB <sup>*1</sup> Max.)  |
| Video Memory  | UMA (128 MB <sup>*1</sup> Max.) <sup>*2</sup>   |
| Hard Disk Drive                                     | 60 GB <sup>*3</sup>   |
| DVD-ROM & CD-R/RW Drive                             | USB 2.0 connection interface, Buffer underrun error prevention function: Supported  |
| Continuous Data Transfer Speed*4*5/<br>Playback     | ●DVD-RAM*6: 2X speed (4.7 GB*3)/1X speed (2.6 GB*3) ●DVD-R*7: 4X speed (Max.)<br>●DVD-RW: 4X speed (Max.) ●DVD-ROM*8: 8X speed (Max.) ●CD-ROM*8: 24X speed (Max.) ●CD-R*8: 24X speed (Max.) ●CD-RW*8: 24X speed (Max.) ●+R: 4X speed (Max.) ●+R DL: 4X speed (Max.) ●+RW: 4X speed (Max.)   |
| Continuous Data Transfer Speed*4*5/<br>Recording    | ●CD-R write <sup>*9</sup> : 4X speed, 8X speed, 10-16X speed, 10-24X speed ●CD-RW write: 4X speed ●High-Speed CD-RW write: 4X speed, 8X speed, 10X speed ●Ultra-Speed CD-RW write: 10X speed, 10-16X speed, 10-24X speed  |
| Compatible Disk and Compatible Formats*5/Playback   | ●DVD-ROM (Single Layer, Dual Layer) ●DVD-Video ●DVD-R*7(1.4 GB, 3.95 GB, 4.7 GB)*3 ●DVD-RW (Ver.1.1/1.2 1.4 GB, 4.7 GB, 9.4 GB)*3 ●DVD-RAM*6 (1.4 GB, 2.8 GB, 2.6 GB, 5.2 GB, 4.7 GB, 9.4 GB)*3 ●+R (4.7 GB)*3 ●+R DL (8.5 GB)*3 ●+RW (4.7 GB)*3 ●CD-Audio ●CD-ROM (XA compatible) ●CD-R ●Photo CD (multiple session compatible) ●VideoCD ●CD-EXTRA ●CD-RW ●CD-TEXT |
| Compatible Disks and Compatible Formats*5/Recording | ●CD-R ●CD-RW  |
| Display Method                                      | 12.1 XGA type (TFT) (1024 × 768 dots)   |
| Internal LCD Display                                | 65,536/16,777,216 colors (1024 × 768 dots)*10   |
| External Display*11                                 | 65,536/16,777,216 colors (800 × 600 dots/1024 × 768 dots/1280 × 768 dots/1280 × 1024 dots/1600 × 1200 dots/2048 × 1536 dots)  |
| Simultaneous Display on LCD + External Display*11   | 65,536/16,777,216 colors (800 × 600 dots, 1024 × 768 dots)*10   |
| Wireless LAN  | Built-in Intel <sup>®</sup> PRO/Wireless 2915 ABG   |
| LAN*12  | IEEE 802.3 10Base-T, IEEE 802.3u 100Base-TX   |
| Modem   | Data: 56 kbps(V.92) FAX: 14.4 kbps  |
| Sound   | WAVE and MIDI playback, Monaural Speaker (built in)   |
| Card Slots  | PC Card Slot × 1: (One Type I or Type II, Allowable current 3.3 V: 400 mA, 5 V: 400 mA) SD Memory Card Slot* <sup>13</sup> × 1  |
| RAM Module Slot                                     | DDR2 SDRAM, 172-pin, 1.8 V, Micro DIMM, PC2-3200 Compliant*14   |
| Interface   | USB Ports × 2 (USB2.0 × 29)*15 / Modem Port (RJ-11) / LAN Port (RJ-45) *12 / External Display Port: Mini Dsub 15-pin female / Microphone Jack: Miniature jack, 3.5 DIA / Headphone Jack: Miniature jack, 3.5 DIA / Mini Port Replicator connector : Dedicated 50-pin male   |
| Keyboard/Pointing Device                            | 83 keys/Touch Pad   |
| Power   | AC adaptor or Battery pack  |
| AC Adaptor*16                                       | Input: 100 V - 240 V AC, 50 Hz/60 Hz<br>Output: 16 V DC, 2.5 A  |
| Battery Pack  | Li-ion 7.4 V, 7.8 Ah  |
| Operating Time*17                                   | Approx. 4 hours - 7.5 hours*18 (Approx. 5.5 hours*19) (Disable Economy Mode (ECO))  |
| Charging Time*20                                    | Approx. 5 hours (Power off)/Approx. 6.5 hours (Power on)  |

# Main Specifications

| Power Consumption*21            |           |             | Approx. 35 W <sup>*22</sup> / Approx. 40 W (maximum when recharging in the ON state)   |
|---------------------------------|-----------|-------------|--|
| Physical Dimensions (W × H × D) |           | H × D)      | 268 mm × 24.9 mm (at the front)/44.3 mm (at the rear) × 210.4 mm (excluding protrusion) {10.6 " × 1.0 " / 1.8 " × 8.3 "}   |
| Weight*23                       |           |             | Approx. 1290 g {2.8 lb.}   |
|                                 | Operation | Temperature | 5°C to 35°C {41°F to 95°F}   |
| Environment                     | Operation | Humidity    | 30% to 80% RH (No condensation)  |
| Liviloilileit                   | Storage   | Temperature | -20°C to 60°C {-4°F to 140°F}  |
|                                 | Storage   | Humidity    | 30% to 90% RH (No condensation)  |
| OS*24                           |           |             | Microsoft® Windows® XP Professional with Service Pack 2 with Advanced Security Technologies (NTFS File system)   |
| Pre-installed Software*24       |           | 4           | Microsoft® Internet Explorer 6 Service Pack 2 / DirectX 9.0 c / Microsoft® Windows® Media Player 10 / Microsoft® Windows® Movie Maker 2.1 / Microsoft® .NET Framework 1.1 / Adobe Reader / Intel® PROSet/Wireless Software <only for="" lan="" models="" wireless="" with=""> / SD Utility / Icon Enlarger / Loupe Utility / Touch Pad Utility / DMI Viewer / PC Information Viewer / WinDVD™5 (OEM Version) / B's Recorder GOLD8 BASIC / B's CLiP 6*25 / Hotkey Settings / Optical Disc Drive Power- Saving Utility / Wireless LAN Switch Utility <only for="" lan="" models="" wireless="" with=""> / Economy Mode (ECO) Setting Utility / Battery Recalibration Utility / Infineon TPM Professional Package* 28</only></only> |
|                                 |           |             | Setup Utility / Hard Disk Data Erase Utility*26 / Hard Disk Backup Utility*26  |

<sup>\*1 1</sup> MB = 1,048,576 bytes

- <sup>\*6</sup> In the case of DVD-RAM, only non-cartridge disks or removable cartridge disks can be used.
- \*7 DVD-R is compatible with 4.7 GB (for General) playback. DVD-R (for Authoring) playback is compatible with disks recorded using Disk-at-Once recording.
- \*8 If an unbalanced disk (e.g., a disk with which the balance has been displaced from the center) is inserted, the speed may become slower if there are large vibrations while the disk is rotating.
- \*9 Depending on the disk, the writing speed may become slower.
- \*10 A 16,777,216 color display is achieved by using the dithering function.
- \*11 Display may be impossible using some connected external displays.
- \*12 Some devices cannot be used depending on the port type.
- \*13 Operation has been confirmed for Panasonic SD memory cards with up to 2 GB capacity. The transfer rate using the SD memory card slot on this computer is 8 MB per second (this is a theoretical value, and differs from actual speeds). The transfer rate is 8 MB per second even if you use an SD memory card that supports high-speed transfer rates. Does not guarantee connection/operation of all SD devices. Does not support MultiMedia card. Do not insert MultiMedia card.
- \*14 Only a RAM module designed for DDR2 (PC2-3200) can be added (Panasonic : CF-BAV0256U / CF-BAV0512U).

  JEDEC standard 214 pin Micro DIMM cannot be used. PC2100 / PC2700 172 pin Micro DIMM cannot be used.
- \*15 Does not guarantee operation of all USB-compatible peripherals.
- \*16 <Only for North America>
  - The AC adaptor is compatible with power sources up to 240 V AC adaptor. This computer is supplied with a 125 V AC compatible AC cord.
- \*17 Varies depending on the usage conditions, CPU speed, etc. Measured value when the power saving function on the USB2.0 USB Root Hub is set to on. (At the time of purchase, the power saving function is set to off.)
- When Economy Mode (ECO) is enabled, the operating time becomes approximately 20 % shorter than when it is disabled.
- \*18 Measured using BatteryMark TM Version 4.0.1 (LCD brightness : Maximum Minimum).
- \*19 Measured using MobileMark TM 2002 (LCD brightness: 60 cd/m<sup>2</sup>).
- \*20 Varies depending on the usage conditions, CPU speed, etc.

  It may take a long time to charge a fully discharged battery.
- \*21 Approx. 1.5 W when the battery pack is fully charged (or not being charged) and the computer is off.

<sup>&</sup>lt;sup>\*2</sup> A segment of the main memory is allotted automatically depending on the computer's operating status. The size of the Video Memory cannot be set by the user.

<sup>&</sup>lt;sup>\*3</sup> 1 GB = 1,000,000,000 bytes. Operating system or some application software will report as fewer GB.

<sup>\*4</sup> Data transfer speeds indicate values measured by Matsushita Electric Industrial Co., Ltd. The data transfer rate of DVD per 1X speed is 1,350 KB/s. The data transfer rate of CD per 1X speed is 150 KB/s.

<sup>\*5</sup> Performance of CD-R, CD-RW, DVD-RAM, DVD-R, DVD-RW, +R, +R DL, and +RW cannot be guaranteed depending on writing status and recording format. Also, some data cannot be played back depending on the disk, settings, and environment being used.

# Wireless LAN <Only for models with wireless LAN>

| Data Transfer Rates    | IEEE802.11a: 54/48/36/24/18/12/9/6 Mbps (automatically switched) <sup>*27</sup> IEEE802.11b: 11/5.5/2/1 Mbps (automatically switched) <sup>*27</sup> |
|------------------------|--|
|                        | IEEE802.11g: 54/48/36/24/18/12/9/6 Mbps (automatically switched)*27  |
| Standard Supported     | IEEE802.11a/IEEE802.11b/IEEE802.11g  |
| Transmission Method    | OFDM system, DS-SS system  |
| Wireless Channels Used | IEEE802.11a: Channels 36/40/44/48/52/56/60/64/149/153/157/161/165<br>IEEE802.11b/ IEEE802.11g: Channels 1 to 11                                      |
| RF Frequency Band      | IEEE802.11a: 5.18 - 5.32 GHz, 5.745 - 5.825 GHz<br>IEEE802.11b/ IEEE802.11g: 2412 - 2462 MHz   |

<sup>\*27</sup> These are speeds specified in IEEE802.11a+b+g standards. Actual speeds may differ.

<sup>\*22</sup> Rated power consumption.

<sup>\*23</sup> Average value. May differ depending on models.

<sup>\*24</sup> Operations of this computer are not guaranteed except for the pre-installed OS.

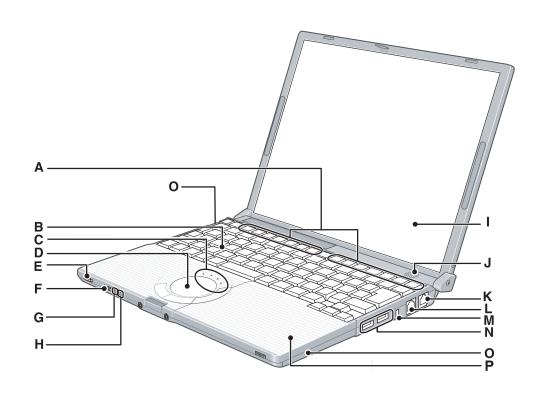
<sup>\*25</sup> Preinstalled B's CLiP does not support CD-R.

<sup>\*26</sup> The Product Recovery DVD-ROM is required.

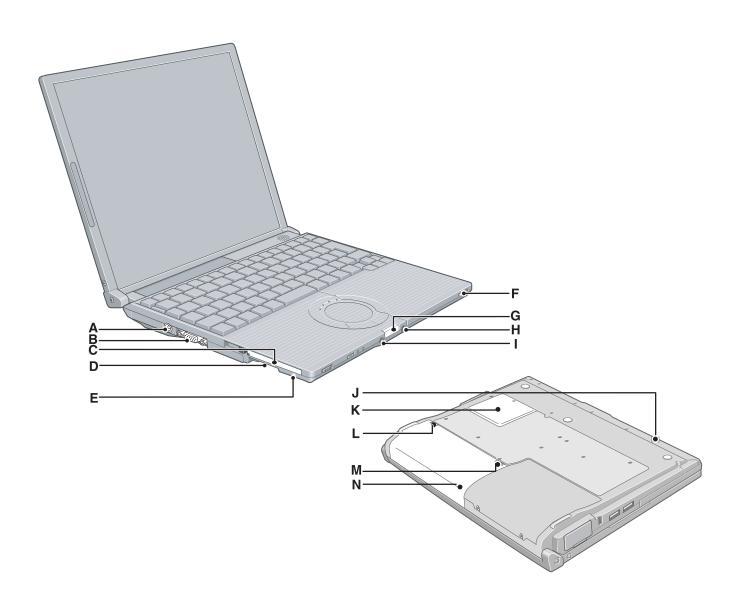
For information on TPM, input [c:\util\drivers\tpm\README.pdf] in [start] - [Run] and refer to the installation manual of "Trusted Platform Module (TPM)". You need to install Infineon TPM Professional Package to use TPM.

# 3. Names and Functions Parts

|   |                              | Na           | mes |                                 |                   |
|---|------------------------------|--------------|-----|---------------------------------|-------------------|
| Α | Function key                 |              | I   | Display (internal LCD)          |                   |
| В | Keyboard                     |              | J   | Speaker                         |                   |
| С | State indicator              |              | K   | LAN connector                   |                   |
| D | Wheel pad                    |              | L   | Modem connector                 |                   |
| Е | Power switch/Power indicator | மு           | М   | Security lock                   |                   |
| F | Wireless LAN switch          | WIRELESS LAN | М   | USB connector                   | • <del>&lt;</del> |
| G | Economy-mode (ECO) indicator | ECO          | 0   | Wireless LAN antenna (built-in) |                   |
| Н | Battery indicator            | Ö            | Р   | CD/DVD drive                    |                   |



|   |                                 | Na                              | mes |                           |   |
|---|---------------------------------|---------------------------------|-----|---------------------------|---|
| Α | Power terminal                  | ⊝- <del>©-</del> ⊕<br>DC IN 16V | Н   | Microphone input terminal | • |
| В | External display connector      |                                 | ı   | Audio output terminal     | Ω |
| С | PC card slot                    |                                 | J   | Emergency hole            |   |
| D | SD memory card slot             |                                 | K   | Additional memory slot    |   |
| E | SD memory card indicator        | SD                              | L   | Latch                     |   |
| F | Drive power switch/Eject switch |                                 | М   | Latch                     |   |
| G | Display latch                   |                                 | N   | Battery pack              |   |

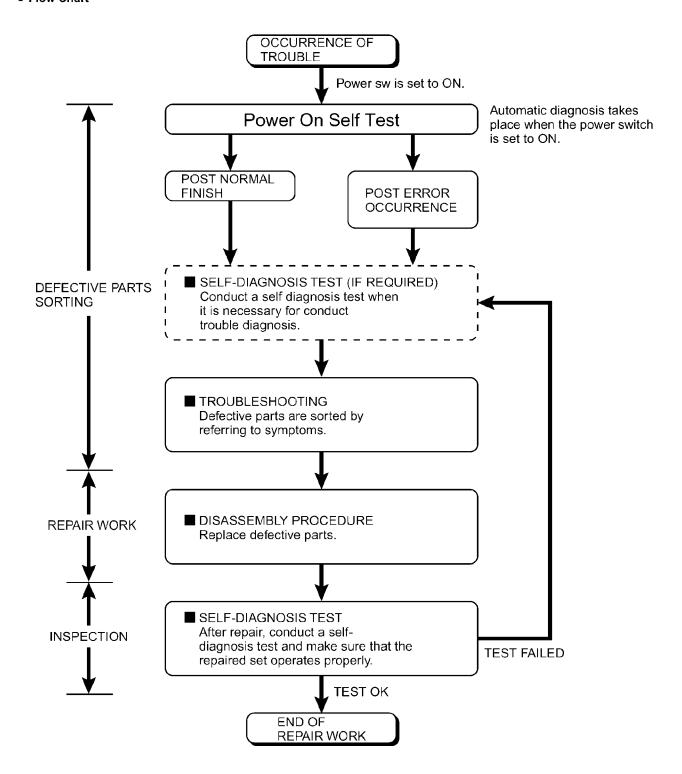


# 4 Diagnosis & Repair

## 4.1. Basic Procedures

The basic procedures for diagnosis, disassembly, and test of defective parts of a set to be repaired are summarized below. For details, refer to relevant pages in the Service Manual.

## Flow Chart



# 4.2. Troubleshooting

Please take note of the following two points with regard to troubleshooting:

- 1. Diagnosis upon occurrence of heavy troubles, e.g. 'System cannot be turned ON', 'System fails to start', 'No display on screen', etc.
- 2. Explanation of each trouble, mainly symptom of trouble in operation.

#### Flow Chart Pay attention to the following points when in pursuit of the cause of a troubleshooting. **START** 1. Peripheral apparatus connected with the set should all be removed before operation check. 2. Make sure that cables, boards, etc. are not coming off, and recheck the contact condition. Set cannot be supplied with current. Power lamp fails to light up. AC adaptor Replace AC adaptor. output voltage Check contact condition of DC-IN jack terminal. Replace if defective. NO Check power cable continuity. Replace if defective flashing Check main board connection and contact. Replace if defective YES NG Dark display on screen. Replace inverter board. board input/output voltage Check inverter cable continuity. Replace if defective. Screen fails to display. NO LCD back Replace LCD back light light lighting YES NG LCD cable Replace LCD cable. for trial OK Replace LCD unit. BIOS NO Replace main board Failure in starting. operation check (Check fuse at power source). YES NG Refer to POST Result of POST Replace main board. error code table OK NG Heavy trouble e.g., Set-up utility starting Replace main board 'Set cannot be turned ON', 'Set fails to start', OK 'No display on Return set-up utility setpoint to the state of 'delivery from factory' screen', etc. Check HDD cable connection and continuity. HDD access NO Replace if defective. lamp flashing. Replace HDD & Reinstall Replace main board. YES Lines appearing on screen Replace NG Part of block not displayed properly on screen or trial OK NG Replace Replace LCD unit. Replace LCD cable OK Replace main board. Make sure of contact of Keyboard. Some or all keys cannot be input. Replace keyboard or main board. Each kind of trouble in operation. Roinstall HDD. Starts but operates unstably Replace main board. **END**

When a problem occurs, refer to this page. The "Reference Manual" also contains detailed information. If a problem appears to be related to a software application, read the software related manual. If you still cannot troubleshoot the problem, contact your technical support office. You can use the PC Information Viewer to check the computer's usage status.

# Starting Up

| <u> </u>  |   |
|---|---|
| The power indicator or bat-<br>tery indicator is not lit  | <ul> <li>Check the cable connection for the AC adaptor.</li> <li>Check to see if a fully charged battery is properly inserted.</li> <li>Remove the battery pack and disconnect the AC adaptor, then connect them again.</li> </ul>  |
| The computer does not operate when a USB device is connected  | <ul> <li>The computer may not operate when certain USB devices are connected. Disconnect the<br/>USB device, or set [Legacy USB Support] to [Disable] in [Advanced] menu of the Setup<br/>Utility.</li> </ul>   |
| [Enter Password] is displayed   | <ul> <li>Input your Supervisor Password or User Password. If you have forgotten it, contact your<br/>technical support office.</li> </ul>   |
| POST Startup Error (s) is displayed   |   |
| Windows startup, or an operation is extremely slow  | <ul> <li>Press F9 in the Setup Utility. This will restore the Setup Utility's settings to their default values (except the password settings). Then, the Setup Utility must be run once again for you to input the appropriate operating environment settings. (The processing speed depends on the application software used, so this operation may not cause the processing speed to increase.)</li> <li>If operations slow down during streaming playback, try changing the number of colors of the display.</li> </ul>  |
| The date and time are incorrect   | You can set the date and time using the following menu:     Windows XP     [start] - [Control Panel] - [Date, Time, Language, and Regional Options] - [Date and Time]   |
|   | <ul> <li>If you continue to experience problems, the internal battery maintaining the clock may need to be replaced. Contact your technical support office.</li> <li>When the computer is connected to a LAN, confirm the date and time of the server.</li> <li>This computer will not correctly recognize the date and time starting from the year 2100 A.D.</li> </ul>  |
| When resuming from the standby or hibernation mode, [Enter Password] does not appear even if a password has been set in the Setup Utility | <ul> <li>Even when a password has been set in the Setup Utility, [Enter Password] does not appear when the computer resumes from the standby or hibernation mode. If you want to use the security function when using the standby or hibernation mode, use the Windows password as follows:         <ul> <li>Windows XP</li> </ul> </li> <li>Select the account to change in [start] - [Control Panel] - [User Accounts] and set the password, then add the check mark for [Prompt for password when computer resumes from standby] in [Control Panel] - [Performance and Maintenance] - [Power Options] - [Advanced].</li> </ul> |
| When "Invalid systemdisk.<br>Replace the disk, and then<br>pressany key." (or a simi-<br>lar message) is displayed                        | <ul> <li>This means a floppy disk that does not contain system startup information has been left in the floppy disk drive. Remove the floppy disk, and press any key.</li> <li>This message may appear when certain USB devices are connected. Remove the USB device, or set [Legacy USB Support] in [Advanced] menu of the Setup Utility to [Disable].</li> <li>If the message still appears even after trying the above two measures, this may be an indication that some type of hard disk failure has occurred. Contact your technical support office.</li> </ul>   |

# Starting Up (continued)

| Otarting op (continued)                      |  |
|--|--|
| When the administrator password is forgotten | Set the password again in the following procedure.  Windows XP  If you have created a password reset disk, a message is displayed when you fail to correctly enter the password. Follow the message's instructions and set the password again by using the password reset disk.  If you have not created a password reset disk, after reinstalling, setup Windows and then set the password again.   |
| When the previous item is not the cause      | <ul> <li>Press F9 in the Setup Utility. This will restore the Setup Utility's settings to their default values (except the password settings).</li> <li>Try removing all peripheral devices.</li> <li>Check a disk error using the following procedure.</li> <li>Display [Local Disk (C:) Properties].         <ul> <li>Windows XP</li> <li>Select [Local Disk(C:)] with the right button in [start] - [My Computer], and select [Properties].</li> </ul> </li> <li>2 Select [Tools] - [Check Now].</li> <li>3 Select [Start] after selecting required items in [Check disk options].</li> <li>At startup, hold down F8 when [Panasonic] boot screen disappears, and release your finger when the Windows Advanced Option Menu is displayed. Start the computer in Safe Mode, and confirm the details of the error.</li> </ul> |

# Display

| No display after powering on  | <ul> <li>When there is no display to an external display ,</li> <li>Check your cable connection to the external display .</li> <li>Confirm your display is powered on.</li> <li>Check the settings for your external display .</li> <li>The display destination may be set to the external display .</li> <li>Try changing the display destination by pressing Fn + F3 .</li> <li>If you want to switch the display destination repeatedly by pressing Fn + F3 , make sure that the display destination has switched completely each time before pressing Fn + F3 again.</li> </ul> |
|---|---|
| The power has not been<br>turned off, but after a cer-<br>tain period of time, there is<br>no display | <ul> <li>Has the computer been set to the power-saving mode?         To resume operation of your computer from the condition the power of the display is off (for energy conservation purposes), press any key unrelated to the direct triggering of a selection, like</li></ul>  |
| When the battery pack is used, the screen is darker than when the AC adaptor is connected             | <ul> <li>Press Fn + F2 and adjust the brightness. Note, however, that when the brightness is increased, the battery running time will become shorter.</li> <li>Brightness can be set to separate levels for when the AC adaptor is connected and when it is disconnected.</li> </ul>  |
| The cursor cannot be controlled properly  | <ul> <li>If you are using an external mouse, ensure that the external mouse has been connected correctly.</li> <li>Restart the computer by using the keyboard (Press , U , and select [Restart] with  , then press Enter ).</li> <li>If the computer does not respond to keyboard commands, read "No response".</li> </ul>  |

# Display (continued)

| An afterimage appears (e.g., green, red, and blue dots remain on the display) or there are dots not displaying the correct colors | <ul> <li>If an image is displayed for a prolonged period of time, an afterimage may appear. This is not a malfunction. The afterimage will disappear when a different screen is displayed.</li> <li>High-precision and advanced technologies are necessary in the production of color liquid crystal displays (color LCDs). Therefore, if 0.002% or less of the picture elements either fail to light or remain constantly lit (that is, more than 99.998% of elements are functioning properly), no defect is considered to exist.</li> </ul> |
|---|--|
| The screen becomes disor-<br>dered  | <ul> <li>Changing the number of colors or resolution of the display may affect the screen. Restart<br/>the computer.</li> </ul>  |
| The external display no longer displays properly  | • When an external display not compatible with the power saving mode is used with the<br>computer, the display may not function correctly when the computer enters the power<br>saving mode. In such cases, turn off the power to the external display.  |
| During simultaneous dis-<br>play,the screen of the exter-<br>nal display becomes disor-<br>dered                                  | <ul> <li>Try changing the display by pressing Fn + F3.</li> <li>If you continue to experience problems, try changing the display destination in the following menu:         <ul> <li>Windows XP</li> </ul> </li> <li>[start] - [ Control Panel ] - [ Other Control Panel Options] - [ Intel (R) Extreme Graphics] - [ Devices]</li> </ul>  |
| When an MPEG file is being played with Media Player, the display destination cannot be switched using Fn + F3                     | The display destination cannot be switched while an MPEG file is playing. Stop playing the MPEG file before switching the display destination.   |
| Application is not displayed properly, or characters are garbled  | ● Is the application a non-Unicode program? When non-Unicode programs are run on Windows XP, you must select the language appropriate to that program.  Set [ Language for non-Unicode programs] in [ Control Panel ] - [ Date, Time, Language, and Regional Options] - [ Regional and Language Options] - [ Advanced] .  Note that only a user with the administrator authority can change this setting.  |

# Shutting Down

| Windows cannot be shut | If a USB device is connected, try removing it. |
|------------------------|--|
| down or restarted      |  |

# Battery Indicator

| The red indicator lights    | • The battery level is very low (the charge is less than approx. 9% capacity). Connect the AC adaptor. You can use the computer when the indicator light is orange. If you do not have an AC adaptor, save your data and power off your computer. After replacing the battery pack with a fully charged one, turn your computer on. |  |
|-----------------------------|---|--|
| The red indicator blinks    | <ul> <li>Quickly save your data and power off your computer. Remove the battery pack and disconnect the AC adaptor, then connect them again.</li> <li>If the problem persists, contact your technical support office. Possible failure in failure in the battery pack or charging circuit.</li> </ul>                               |  |
| The orange indicator blinks | <ul> <li>Battery cannot be recharged temporarily because the internal temperature of the battery pack is outside of the acceptable temperature range for recharging. Once the allowable range requirement is satisfied, charging begins automatically. Your computer can be used normally in this state.</li> </ul>                 |  |

# Sound

| When starting Sound Re-      | Sound Recorder displays this error message when started by a user with a limited account     |  |  |
|------------------------------|--|--|--|
| corder, it displays the mes- | if the user's language setting is different to that of the user with administrator authority |  |  |
| sage: "Ther e was an error   | which last started it .  |  |  |
| updating the registry."      | This will not affect the operation of the computer.  |  |  |

## Reference Manual

| The Reference Manual is not displayed | ● Is Acrobat Reader installed?  If Acrobat Reader is not installed, run the following*¹ in [start] - [Run] to reinstall the program. When installing the program, do not change the installation destination folder.  If the destination folder is changed, the Reference Manual cannot be opened from [start]*² menu.  *¹ English :[c:\util\reader\m\acroreader51_enu_full.exe] |  |
|---------------------------------------|--|--|
|                                       | Traditional Chinese: [c:\util\reader\tc\acroreader51_cht_full.exe] Simplified Chinese: [c:\util\reader\sc\acroreader51_chs_full.exe]   |  |

# ● SD Memory Card

| Cannot log on with the SD memory card | <ul> <li>Windows logon user name and password are not set in the SD memory card correctly. Enter the Windows user name and password without using the SD memory card. After logging on, reset the SD memory card, or use the [Control Panel] to create a user with the user name and password set on the SD memory card.</li> <li>If you change the setting for Language for non-Unicode programs after the check mark has been added in [Use when logging on to Windows] under [SD Card Settings] - [Setting for this SD card], remove the check mark from [Use when logging on to Windows] under [SD Card Settings] - [Setting for this SD card], and set the user name and password again.</li> </ul> |
|---------------------------------------|--|
| Cannot use the SD memory card         | • When using the SD memory card with other peripheral devices, format the SD memory card using the peripheral device. For details, refer to the instruction manual for that device. Note that the SD memory card is not supported by formats other than the SD memory card standard.   |

# ■ Fast User Switching Function Windows XP

| Some applications may not | ● When switching to a different user with the Fast User Switching function, the following                        |  |
|---------------------------|--|--|
| work properly             | problems may occur.  |  |
|                           | Some applications may not work properly.   |  |
|                           | •Key combination with Fn may not work.   |  |
|                           | It may not be possible to set the settings of the display.   |  |
|                           | The wireless LAN cannot be used.   |  |
|                           | • The B's CLiP icon will no longer be shown on the taskbar and a CD-RW disc cannot be written on.                |  |
|                           | In this case, log off all users, and try the operation once more. If the problem persists, restart the computer. |  |

# Disk Operations

| If the DVD-ROM & CD-R/  | ● Is the disc bent or labeled?  |  |  |
|---|---|--|--|
| RW drive vibrates exces- Check to see if the disc is inserted correctly, and check that the disc is in good cor |   |  |  |
| sively or is noisy  | If the disc is good and inserted correctly, set [DVD Drive Speed] to [Low] in the Setup |  |  |
|   | Utility.  |  |  |

## Others

| <ul> <li>No response</li> <li>Press Ctrl + Shift + Esc to open Task Manager and close the software application which is not responding.</li> <li>After shutting down by sliding the power switch for more than four seconds, slided power switch to power on and open the application again.         If the program no longer works normall, delete the program using the following menu.</li></ul> |
|---|
|---|

## 4.2.1. List of Error Codes

The following is a list of the messages that BIOS can display. Most of them occur during POST. Some of them display information about a hardware device, e.g., the amount of memory installed. Others may indicate a problem with a device, such as the way it has been configured. Following the list are explanations of the messages and remedies for reported problems.

If your system displays any of the below error messages other that the ones marked with an asterisk (\*), write down the message and contact your technical support office. If your system fails after you make changes in the Setup menus, reset the computer, enter Setup and install Setup defaults or correct the error.

## 0200 Failure Fixed Disk

Fixed disk in not working or not configured properly . Check to see if fixed disk is attached properly . Run Setup. Find out if the fixed-disk type is correctly identified.

## 0211 Keyboard error

Keyboard not working.

## 0212 Keyboard Controller Failed

Keyboard controller failed test. Requires repair of system board.

## 0213 Keyboard locked - Unlock key switch

Unlock the system to proceed.

#### 0230 System RAM Failed at offset : nnnn

System RAM failed at offset nnnn of in the 64k block at which the error was detected.

#### 0231 Shadow RAM Failed at offset: nnnn

Shadow RAM failed at offset nnnn of the 64k block at which the error was detected.

## 0232 Extended RAM Failed at offset : nnnn

Extended RAM Failed at address line: nnnn

Extended memory not working or not configured properly at offset or address line nnnn.

## 0250 System battery is dead - Replace and run SETUP

The CMOS backup battery is dead. Replace the battery and run Setup to reconfigure the system

## \*0251 System CMOS checksum bad - Default configuration used

System CMOS has been corrupted or modified incorrectly, perhaps by an application program that changes data stored in CMOS. The BIOS installed Default SETUP Values. If you do not want these values, enter Setup and enter your own values. If the error persists, check the system battery or contact your technical support office.

#### 0260 System timer error

The timer test failed. Requires repair of system board.

## 0270 Real time clock error

Real-time clock fails BIOS test. Requires repair of system board.

## 0271 Check date and time settings

Real-time clock is illegal. Run Setup and set the date and clock.

#### \*0280 Previous boot incomplete - Default configuration used

Previous POST did not complete successfully. POST loads default values and of fers to run Setup. If the failure was caused by incorrect values and they are not corrected, the next boot will likely fail. On systems with control of wait states, improper Setup settings can also terminate POST and cause this error on the next boot. Run Setup and verify that the wait-state configuration is correct. This error is cleared the next time the system is booted.

## 02D0 System cache error - Cache disabled

Contact your technical support office.

## Failing Bits : nnnn

The hex number nnnn is a map of the bits at the RAM address which failed the memory test. Each1 (one) in the map indicates a failed bit. See error 230,231 or 232 for offset address of the failure in System, Extended or Shadow meory.

## **Operating System not found**

Operating system cannot be located on either drive A: or drive C:. Enter Setup and see if fixed disk and drive A: are properly identified.

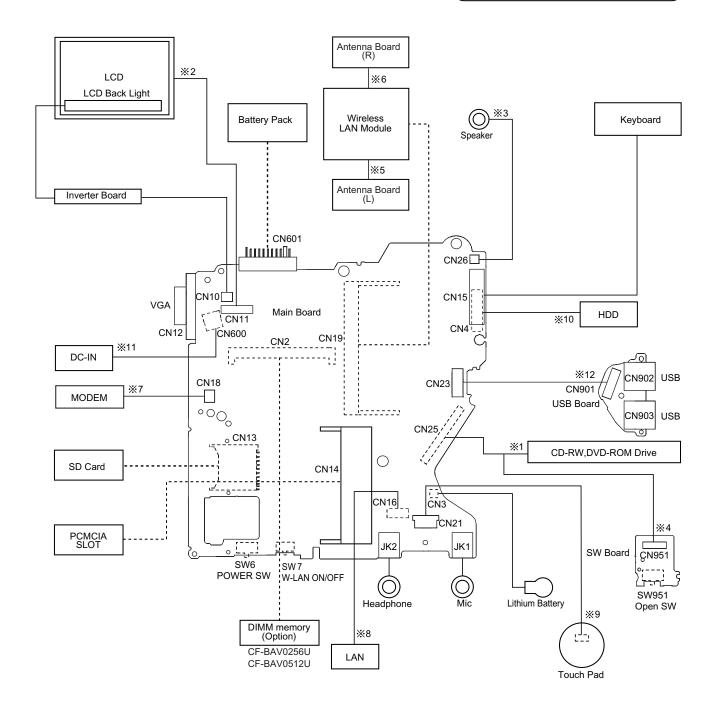
## Press <F1> to resume, <F2> to Setup

Displayed after any recoverable error message. Press <F1> to start the boot process or <F2> to enter a Setup and change the settings. Write down and follow the information shown on the screen.

# 4.3. Connection Diagram

Connection by Cable
Direct connection Connectors
Parts on Bottom Side

Connection Cable Drive FFC DFJK9000ZA X1 **X**2 LCD Cable DFJS957ZA **※**3 Speaker Cable DFJS962ZA SW Board FFC DFJK20T108BB ×4 **※**5 Antenna PCB-L N1ZYYY000002 **※**6 Antenna PCB-R N1ZYYY000001 DFJS959ZB **×7** Modem Cable DFJS979ZA ₩8 LAN Cable **※**9 PAD FFC DFJK12U112BB **※10** HDD FPC Unit DL3UP1443AAA DFJS961ZB DC-IN Cable ×11 Main-Sub Cable DFJS960ZA X 12



# 4.4. Power-on Self Test (Boot Check)

## 4.4.1. Outline of POST

The set has a boot check function called POST (Power-On Self Test) in it. The condition of the main body is disgnosed by checking beep sound or error code.

- Start ...... Test begins automatically when power switch is set to ON.
- Nomal finish ..... After memory checking, a beep sound is issued once and the set is placed into automatic stop. Note: If error occurs, nothing is displayed. (No display of OK, etc.)

## 4.4.2. Error Diagnosis by Checking Beep Signal Sound

The beep sound is as follows:



(Length of bar shows length of sound)

• Table of errors classified by beep sounds

| Diagnosis  | Beep signal sound | Error message                       |
|------------|-------------------|-------------------------------------|
| Main board | 1-2-2             | DMA Controller error                |
|            | 1-2-3             | DMA Controller error                |
|            | 1-3-3             | DMA Slave error                     |
|            | 1-3-4             | DMA Master error                    |
|            | 1-4-4             | Keyboard Controller error           |
|            | 1-3-1             | Memory error                        |
|            | 1-2-4             | Refresh error                       |
|            | 1-1-3             | CMOS error                          |
|            | 1-2-1             | Timer error                         |
|            | 1-4-1             | Interrupt Controller (Master) error |
|            | 1-4-2             | Interrupt Controller (Slave) error  |
|            | 4-1-4             | PCI error                           |
|            | 4-2-1             | PCI error                           |

(Note) A beep sound is also issued in case of other I/O trouble.

# 4.4.3. Diagnosis by Error Code

| Error code   | Message                     | Error Description  | Possible faulty part |
|--|-----------------------------|--|----------------------|
| 0200   | Failure Fixed Disk          | Fixed disk in not working or not configured properly.                | HDD                  |
|  |                             | Run the Setup Utility and check that the hard disk                   | Main board           |
|  |                             | capacity is displayed at [Primary Master]                            |                      |
|  |                             | If the [None] is displayed, disk error is occurred.                  |                      |
| 0211   | Keyboard error              | Keyboard not working. Confirm the keyboard is connected              | Keyboard             |
|  |                             | to the computer and that a key is not being held down.               |                      |
| 0212   | Keyboard Controller Failed  | Keyboard controller failed test.                                     | Main board           |
|  |                             | May require replacing keyboard controller.                           |                      |
| 0230   | System RAM Failure          | System RAM failure at offset nnnn of the 64k block at                | Main board           |
|  | at offset: nnnn             | which the error was detected. If you installed RAM module,           |                      |
|  |                             | remove the RAM module and reinstall it                               |                      |
| 0231   | Shadow RAM Failure          | Shadow RAM failure at offset nnnn of the 64k block at                | Main board           |
|  | at offset: nnnn             | which the error was detected. If you installed RAM module,           |                      |
|  |                             | remove the RAM module and reinstall it                               |                      |
| 0232   | Extended RAM Failure        | Extended memory not working or not configured properly               | Main board           |
|  | at offset: nnnn             | at offset nnnn.  | Extension memory     |
| 0250   | No battery on the system    | CMOS backup battery exhausted.                                       | Lithium battery      |
|  |                             | Battery replacement is required.                                     |                      |
| 0251   | System CMOS checksum        | System CMOS has been corrupted or modified incorrectly,              | Incorrect Setup      |
|  | bad                         | perhaps by an application program that changes data                  | Lithium battery      |
|  | -Default configuration used | stored in CMOS.  |                      |
|  |                             | The BIOS installed Default SETUP Values. If you do not               |                      |
|  |                             | want these values, enter Setup and enter your own values.            |                      |
|  |                             | If the error persists, check the system battery or contact           |                      |
|  |                             | Panasonic.   |                      |
| 0260   | System timer error          | The timer test failed. Requires repair of system board.              | Main board           |
| 0270   | Real time clock error       | r Real-time clock fails BIOS test. May require board repair. Main bo |                      |
| 0271   | Check date and time         | Incorrect date and time on the system.                               | Incorrect Setup      |
|  | settings                    | Set the correct date and time using the setup utility.               |                      |
| 0280   | Previous boot incomplete    | Previous POST did not complete successfully.                         | Boot-up failure      |
|  | -Default configuration used | POST loads default values and offers to run Setup.                   |                      |
|  |                             | If the failure was caused by incorrect values and not                |                      |
|  |                             | corrected, the next boot will likely fail.                           |                      |
| 02D0   | System cache error          | CPU trouble.   | Main board           |
|  | -Cache disabled             |  |                      |
| 02F5 DMA Test Failed Server BIOS2 test error: Cannot write to extended DMA |                             | Server BIOS2 test error: Cannot write to extended DMA                | Main board           |

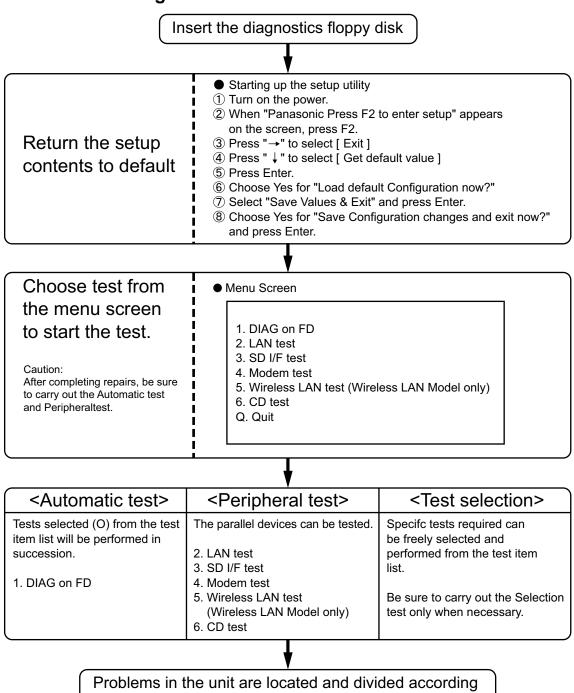
# 5 Self Diagnosis Test

- 1. Floppy disk is included for the self-diagnostic tests that should be performed before using this product.
- 2. Connect External Floppy Disk Drive (FDD) to USB port for diagnosis test. Important notice

System password

This product has a password function. If this function is turned on, the self-diagnostics tests will not work. You will need ask the user for the password before performing the self-diagnostics.

# 5.1. Outline of Self Diagnostic Tests



to error messages that occur during testing.

## 5.1.1. List of main test items

The selection item displays the items selected under Automatic test. If you select Automatic test, these test items will be performed automatically. You can use Selection test to choose items from the menu screen that you want to have tested.

These items are shown below.

|    | Test classification      | Test items shown on the screen | Contents                                   | Select |
|----|--------------------------|--------------------------------|--|--------|
| 1  |                          | SPEAKER TEST                   | Speaker test                               | 0      |
| 2  |                          | VESA MODE TEST                 | VESA mode test                             | 0      |
| 3  | CPU                      | A20 GATE TEST                  | Address A20 line                           | 0      |
| 4  | (CPU related)            | CACHE ON/OFF TEST              | Cache memory on/off test                   |        |
| 5  |                          | NPU OPERAND TEST               | Floating point processor function test     | 0      |
| 6  | RAM (Memory related)     | RAM STANDARD TEST              | Memory standard test                       | 0      |
| 7  | CONTROL                  | DMA PAGE REG TEST              | DMA page register test                     | 0      |
| 8  | (Control ICs on the main | DMA REGISTER TEST              | DAM register test                          | 0      |
| 9  | board, etc.)             | DMAC TRANSFER TEST             | DAM transfer test                          | 0      |
| 10 |                          | PIC HALT INSTRUCTION TEST      | Interrupt controller halt instruction test | 0      |
| 11 |                          | PIC REGISTER TEST              | Interrupt controller register test         | 0      |
| 12 |                          | RTC CMOS RAM TEST              | Real time clock CMOS test                  | 0      |
| 13 |                          | RTC TEST                       | Real time clock test                       | 0      |
| 14 |                          | PIT CH0 TEST                   | interrupt timer CH0                        | 0      |
| 15 |                          | PIT CH1 TEST                   | interrupt timer CH1                        | 0      |
| 16 |                          | PIT CH2 TEST                   | interrupt timer CH2                        | 0      |
| 17 | Ю                        | KEYBOARD REG TEST              | Keyboard test                              | 0      |
| 18 | (Input-output)           | PS/2 MOUSE REG                 | Mouse registration test                    | 0      |
| 19 | COMMUNICATION            | SERIAL WRAP TEST               | Serial loop back (jig required)            |        |
| 20 |                          | SERIAL ALL INTERNAL TEST       | Serial port interior test                  | _      |
| 21 |                          | PARALLEL REGISTER R/W          | Parallel register R/W test                 | _      |
| 22 | AUX                      | PCIC ALL TEST                  | PCIC test                                  | 0      |
| 23 | (Auxiliary functions)    | Card Bus Reg                   | Card Bus register test                     | 0      |
| 24 |                          | USB Reg                        | USB register test                          | 0      |
| 25 | VIDEO                    | VGA ALL TEST                   | VGA test                                   | 0      |
| 26 | (Display related)        | SVGA RAM TEST                  | SVGA RAM test                              | 0      |
| 27 | DISK                     | FD WT/RD/WP TEST               | FD WT, RD WP test                          |        |
| 28 | (FDD, HDD)               | HDD ALL TEST                   | Only HDD lead test selected                | 0      |
| 29 | UNIQUE                   | ECP REGISTER R/W               | ECP register R/W test                      | 0      |
| 30 | (Individual functions)   | EPP REGISTER R/W               | EPP register R/W test                      | 0      |
| 31 |                          | EXT. CMOS R/W TEST             | Extension CMOS R/W test                    | 0      |

| Test function settings | Test condition save/play     | Following file command                             |
|------------------------|------------------------------|--|
|                        | Test automatic execute       | Test executed on run settings by selecting command |
|                        | Error display (Paging style) | Select displayed items Error, Log, Option          |

# 5.2. Automatic Test

Test execution

From the menu screen shown below For Celeron models Select and press Enter for DIAG on FD

- 1. DIAG on FD
- 2. LAN test
- 3. SD I/F test
- 4. Modem test
- 5. Wireless LAN test (Wireless LAN Model only)
- 6. CD testQ. Quit

menu screen

## Speaker test, VESA test

The speaker test involves listening to music and choosing OK or Not okay. The VESA test involves looking at the display to see if it is satisfactory then choosing OK or Not okay.

## Serial loop back test

The Automatic test's initial settings are set so that the serial loop back test will be executed. Connect the serial loop back jig and then perform the test.

(This test is not executed on default mode)

## Diagnostics result

If no errors occur. The screen shows the word "Pass" in large letters.

If errors occur. The test is stopped when an error occurs and the error message is displayed.

For explanations of error messages, see Error Messages and Problem Categories (section 4.5).

## Quitting the test

At the screen shown below, simultaneously press the ALT and X keys.



Input screen

# 5.3. Peripheral Test

## Test execution

From the menu screen shown below, be sure to choose the following items and press Enter.

- 2. LAN test
- 3. SD I/F test
- 4. Modem test
- Wireless LAN test (Wireless LAN Model only)
- 6. CD test

- 1. DIAG on FD
- 2. LAN test
- 3. SD I/F test
- 4. Modem test
- 5. Wireless LAN test (Wireless LAN Model only)
- 6. CD testQ. Quit

menu screen

## LAN test

This test checks for internal LAN device. Choose LAN test and press Enter.

## SD I/F test

This test is the SD Card I/F functions. Choose SD Card I/F test and press Enter.

## Modem test

## Wireless LAN test

## CD test

# 5.4. Test Selection

Starting up the input menu

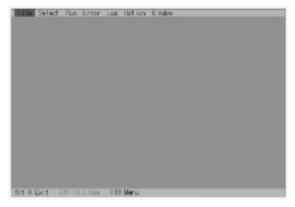
- 1. From the menu screen shown below, choose Quit and press Enter.
  - 1. DIAG on FD
  - 2. LAN test
  - 3. SD I/F test
  - 4. Modem test
  - 5. Wireless LAN test (Wireless LAN Model only)
  - 6. CD testQ. Quit

## menu screen

- 2. When A: \DIAG appears, input "JDG\_W4H, EXE" and press Enter.
- 3. The input screen shown below will appear.
  To choose menu items, hold down "ALT" and press the selection key.

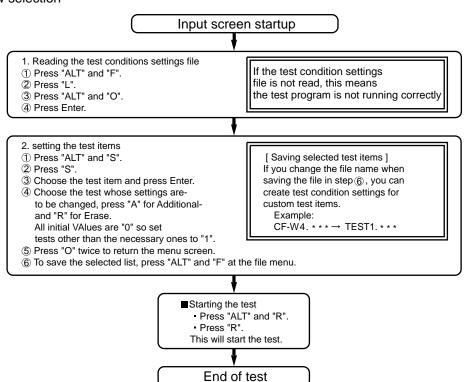
## Example:

"ALT" + F brings up the File menu.



Input screen

## Order of test flow selection



# 5.5. Error Messages and Troubleshooting

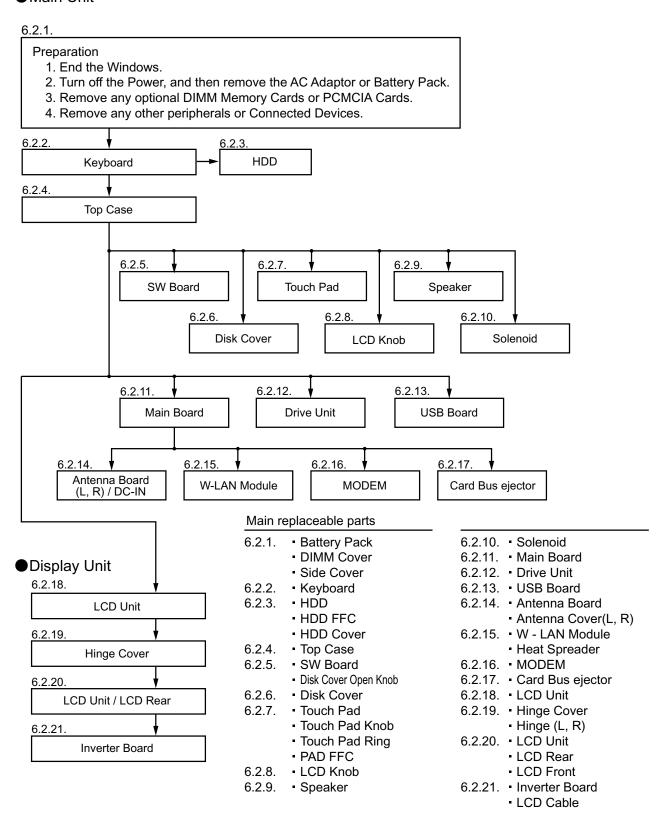
The table below explains the parts that may be faulty or damaged should an error message occur while performing the various test items of the self diagnostics program.

|    | Test classification   | Screen display test items | Contents                          | Possible damaged or faulty part   |
|----|-----------------------|---------------------------|-----------------------------------|-----------------------------------|
| 1  | CPU                   | A20 GATE TEST             | Address 20 line                   | Main board                        |
| 2  | (CPU related)         | CACHE ON/OFF TEST         | Cache memory on/off               |                                   |
| 3  |                       | NPU OPERAND TEST          | Floating point processor function |                                   |
| 4  | RAM                   | RAM STANDARD              | Memory standard                   | Main board                        |
|    | (Memory related)      |                           |                                   |                                   |
| 5  | CONTROL               | DMA PAGE REG TEST         | DMA page register                 | Main board                        |
| 6  | (                     | DMA REGISTER TEST         | DAM register                      |                                   |
| 7  | main board, etc.)     | DMAC Transfer TEST        | DAM transfer test                 |                                   |
| 8  |                       | PIC HALT INSTRUCTION      | Interrupt controller              |                                   |
|    |                       | TEST                      |                                   |                                   |
| 9  |                       | PIC REGISTER TEST         | Interrupt controller              |                                   |
| 10 |                       | RTC CMOS RAM TEST         | Real time clock CMOS              |                                   |
| 11 |                       | RTC 12/24 HOUR TEST       | Real time clock test              |                                   |
| 12 |                       | SPEAKER TEST              | Speaker                           |                                   |
| 13 |                       | PIT CH0 TEST              | Interrupt timer CH0               |                                   |
| 14 |                       | PIT CH1 TEST              | Interrupt timer CH1               |                                   |
| 15 |                       | PIT CH2 TEST              | Interrupt timer CH2               |                                   |
| 16 |                       | KEYBOARD REG. TEST        | Keyboard                          | Main board                        |
|    | (Input-output)        | PS/2 MOUSE REG.           | Mouse                             | Main board                        |
|    | COMMUNICATION         | SERIAL WRAP TEST          | Serial loop back (jig required)   | Main board                        |
| 19 |                       | SERIAL ALL INTERNAL TEST  |                                   |                                   |
| 20 |                       | PARALLEL REGISTER R/W     | Parallel register                 |                                   |
|    | AUX                   | PCIC ALL TEST             | PCIC                              | Main board                        |
| 21 | (Auxiliary functions) |                           | Card Bus port                     | Main board                        |
|    |                       | USB REG                   | USB port                          | Main board                        |
| 22 | VIDEO                 | VGA ALL TEST              | VGA                               | LCD, main board, cable            |
| 23 | (Display related)     | SVGA RAM TEST             | SVGA RAM                          | Main board                        |
| 24 |                       | VESA MODE TEST            | VESA mode                         | LCD, main board, cable, connector |
|    | DISK                  | FD WT/RD/WP TEST          | FD write/read/write protection    | FD, main board, cable             |
|    | (FDD/HDD)             | HDD ALL TEST              | Only HDD lead selected            | HDD, main board, cable, connector |
|    | UNIQUE                | ECP REGISTER R/W          | Parallel port                     | Main board, cable, connector      |
|    | (Individual           | EPP REGISTER R/W          | Parallel port                     | Main board, cable, connector      |
| 29 | functions)            | EXT. CMOS R/W TEST        | Extension CMOS R/W test           | Main board                        |

# 6 Disassembly instructions

# 6.1. Disassembly Flow Chart

## Main Unit



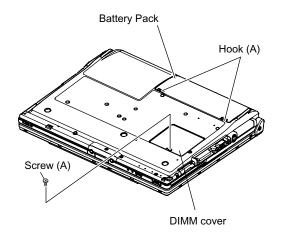
# 6.2. Disassembly

## 6.2.1. Preparation

#### Attention:

Before disassembly, be sure to perform the following steps.

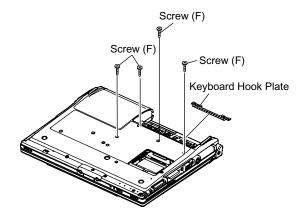
- 1. End the Windows.
- 2. Turn off the power and then remove the AC Adaptor.
- 3. Slide the Hooks (A) and then remove the Battery Pack.
- Remove the Screw (A) and then remove the DIMM cover. (Remove if the DIMM memory is equipped with)
   Screw(A):XSB2+4FNL(N17)



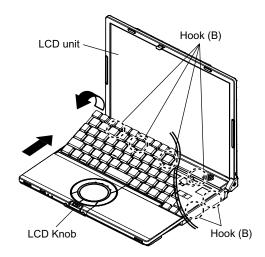
## 6.2.2. Remove the Keyboard

Preparation: perform the section 6.2.1. first.

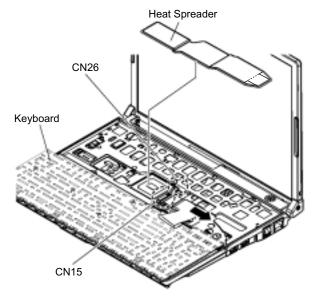
- 1. Remove the 4 Screws (F). Screw(F):DXQT2+E12FNL(N11)
- 2. Remove the Keyboard Hook Plate and then remove the Hook of back side of Keyboard with small screwdriver.



- 3. The LCD unit is opened up to about  $90^{\circ}$  by operating the LCD Knob.
  - Remove the 6 Hooks (B).
- 4. Open the Keyboard from LCD side and then turn it inside out on the Top Case.



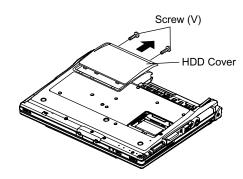
- 5. Remove the Heat Spreader from buttom of the Keyboard.
- 6. Remove the Keyboard FFC from the Connector (CN15), (CN26) and then remove the Keyboard.



## 6.2.3. Remove the HDD

Preparation: perform the section 6.2.1. 6.2.2. first.

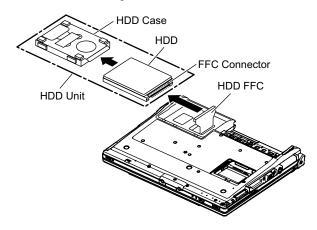
- 1. Remove the 2 Screws (V). Screw(V):DFHE5025XA(N1)
- 2. The slide is done in the direction of the arrow and the HDD Cover is removed.



- 3. Lift up the HDD Unit and remove the FFC Connector and then remove the HDD Unit.
- 4. HDD is taken out of the HDD Case.

## Note:

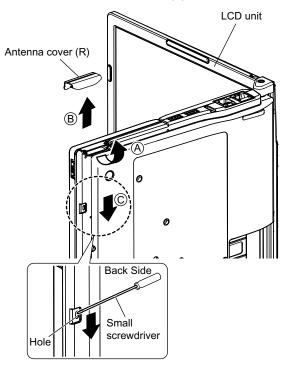
Please do not bend pins of the HDD Connector, at the time of removing HDD and FFC Connector.



## 6.2.4. Remove the Top Case

Preparation: perform the section 6.2.1., 6.2.2. first.

- 1. Insert a small screwdriver into the hole and slide the look in the direction shown by arrow (C) to open the Disc Cover.
- 2. The Anttena Cover (R) is rotated from the Bottom Case side in the direction of arrow (A) and the Antenna Cover (R) removed in the direction of arrow (B).

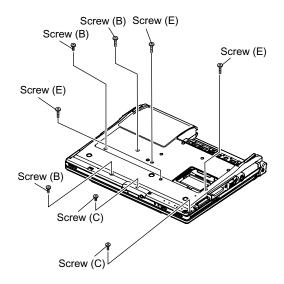


3. Remove the 3 Screws (B), 2 Screws (C) and 3 Screws (E) from the Bottom Case.

Screw(B):DRHM0092ZA(N4)

Screw(C):DXHM0057ZA(N7)

Screw(E):DXHM0039ZA(N6)



4. Remove the 3 Screws (I), 2 Screws (J), 2 Screws (K) and 2 Screws (L) from the Top Case.

Screw(I):DXQT2+E6FNL(N13)

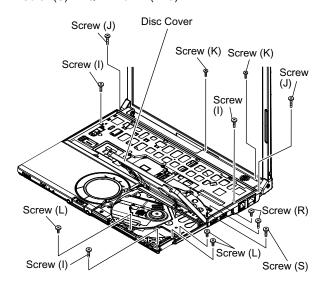
Screw(J):DXQT26+D8FCL(N16)

Screw(K):DXQT2+E6FCL(N12)

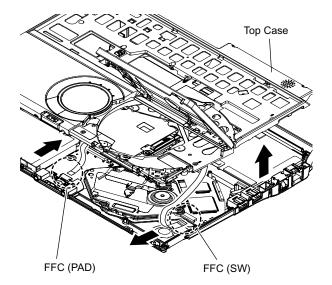
Screw(L):DFHE5025XA(N1)

Screw(R):DXQT2+E12FNL(N11)

Screw(S):DXQT2+E6FNL(N13)



5. Lift up the Top Case, remove the Pad FFC and then remove the Top Case.



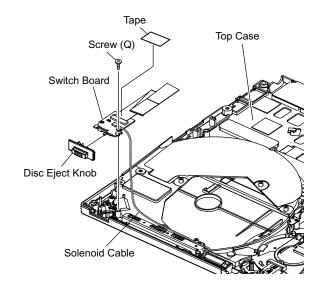
## 6.2.5. Remove the SW Board

Preparation: perform the section 6.2.1. to 6.2.4. first.

- 1. Peel off the Tape.
- 2. Remove the Solenoid Cable.
- Remove the 1 Screw (Q) and then remove the SW Board.
   Screw(Q):DXHM0057ZA (N7)

## Note:

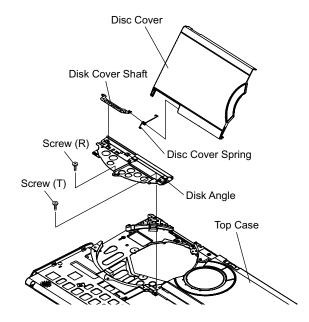
Note it that the Disc Eject Knob comes off at the same time.



## 6.2.6. Remove the Disc Cover

## Preparation: perform the section 6.2.1. to 6.2.4. first.

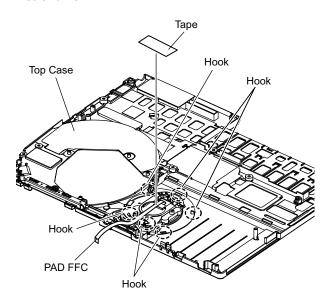
- 1. Remove the 2 Screw (R), 1 Screw (S) and 1 Screw (T) of the Disk Angle.
  - Screw(T):DXHM0057(N7)
- 2. Slide the Disc Cover to the Disc Cover Shaft and remove the Cover.
- The Disk Cover Shaft is pulled out while sliding and removed it from the Disk Angle in the direction of the Touch Pad.



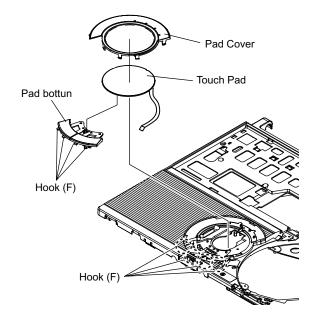
## 6.2.7. Remove the Touch Pad

Preparation: perform the section 6.2.1. to 6.2.4. first.

- 1. Peel off the Tape.
- The 6 Hooks of the Pad Cover are depressed in the direction of the center of the Touch Pad by using the small screwdriver.



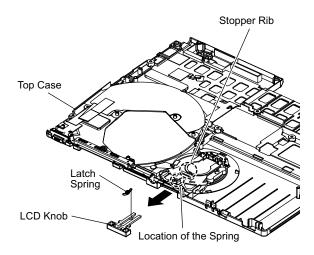
3. Remove the Hooks of the Toutch Pad and the Pad Button, and remove the Touch Pad.



## 6.2.8. Remove the LCD Knob

Preparation: perform the section 6.2.1. to 6.2.4. first.

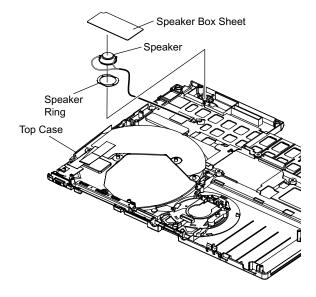
- 1. Remove the Spring from the Top Case.
- Remove the Hook of LCD Knob from the Stopper Rib of the Top Case and then the LCD Knob is removed.



## 6.2.9. Remove the Speaker

Preparation: perform the section 6.2.1. to 6.2.4. first.

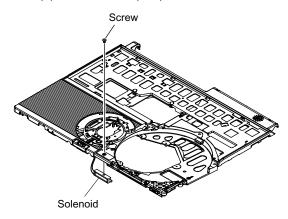
- 1. Peel off the Speaker Box Sheet.
- 2. Peel off the tape on the Speaker and Speaker Ring and then remove the Speaker.



## 6.2.10. Remove the Solenoid

Preparation: perform the section 6.2.1. to 6.2.4. first.

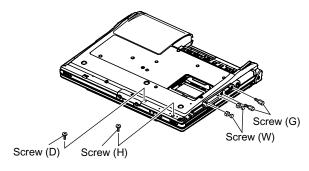
 Remove the 1 Screw (Z) and then remove the Solenoid. Screw(Z):DXQT2+F2FNL(N14)



## 6.2.11. Remove the Main Board

Preparation: perform the section 6.2.1. to 6.2.4. first.

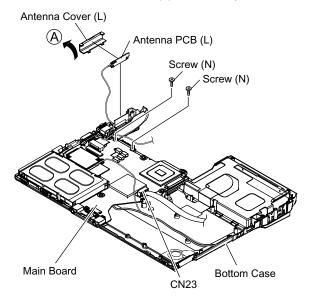
- 1. Remove the 1 Screw (D), (H) and 2 screws.
  - Screw(D):DXQT2+E10FNL(N10)
  - Screw(H):DXQT2+D4FNL(N9)
  - Screw(G):DFHE5035ZB(N2)
  - Screw(W):K1YE50000022(N500)



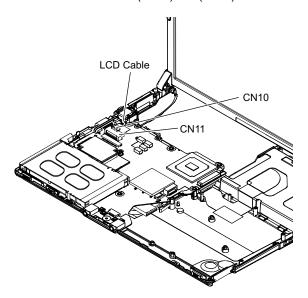
- 2. Remove the 2 Screws (N). Screw(N):DXQT2+E6FNL(N13)
- 3. Remove the Connector (CN23)

4. The Antenna Cover (L) is inclined in the direction of arrow A and remove it.

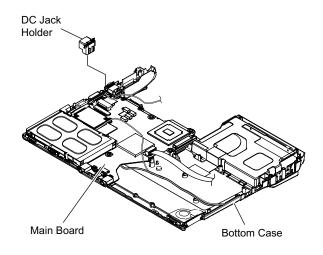
Remove the Antenna Cover (L) from the Top Case.



5. Remove the Connectors (CN10) and (CN11) of LCD Cable.

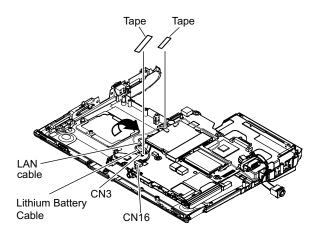


6. Remove the DC-IN Jack Holder.



- 7. Returns the Main Board on the reverse.
  - Peel the Tape of the Drive FFC and remove the FFC.
- 8. Remove the Connector (CN3) and the Connector (CN16) of LAN Cable.

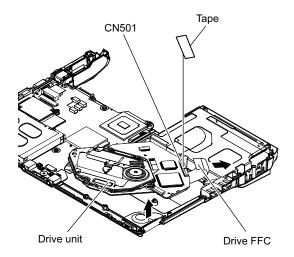
Peel off the Tape of HDD FFC and remove the FFC. Remove the Main Board.



#### 6.2.12. Remove the Drive Unit

Preparation: perform the section 6.2.1. to 6.2.4. first.

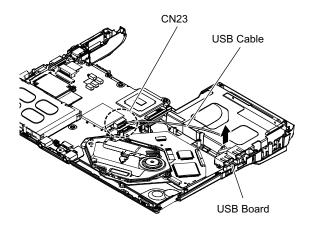
- 1. Peel off the Tape from the Connector.
- 2. Remove the Drive FFC from the Connector (CN501) and remove out the Drive Unit.



#### 6.2.13. Remove the USB Board

Preparation: perform the section 6.2.1. to 6.2.4. first.

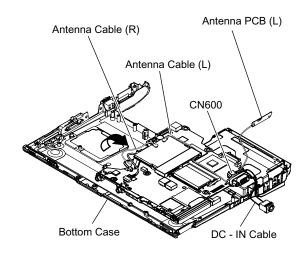
- 1. Remove the Connector (CN23) on the Main Board.
- 2. Remove the USB Board from the Bottom Case.



## 6.2.14. Remove the Antenna Board(L,R)

Preparation: perform the section 6.2.1. to 6.2.11. first.

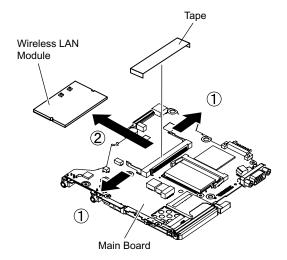
- Remove the Antenna Cable (L, R) on the Wireless LAN Module and then remove the Antenna Board from the Bottom Case.
- 2. Remove the DC-IN Cable (CN600) from the Main Board.



#### 6.2.15. Remove the Wireless LAN Module

Preparation: perform the section 6.2.1. to 6.2.4. and 6.2.14. first.

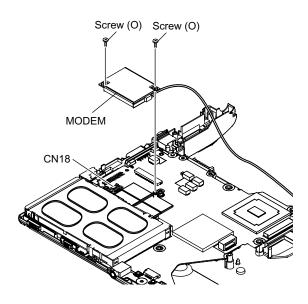
- 1. Peel off the Tape on the Wireless LAN Module.
- 2. Open the Wireless LAN Module maintenance arm and remove the Wireless LAN Module.



#### 6.2.16. Remove the MODEM

Preparation : perform the section 6.2.1. to 6.2.4. and 6.2.11. first.

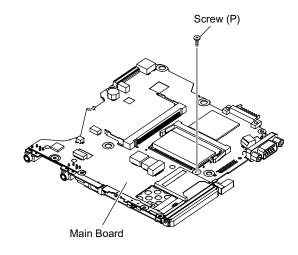
- 1. Remove the 2 Screws (O). Screw(O):DXQT2+D25FNL(N8)
- 2. Remove the MODEM to the vertical direction from Connector (CN8) on the Main Board.



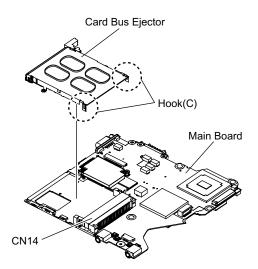
## 6.2.17. Remove the Card Bus Ejector

Preparation : perform the section 6.2.1. to 6.2.3. and 6.2.11. first.

- 1. Remove the 1 Screw (P) from connected side of Main Board.
- Screw(P):DFHE5025XA(N1)



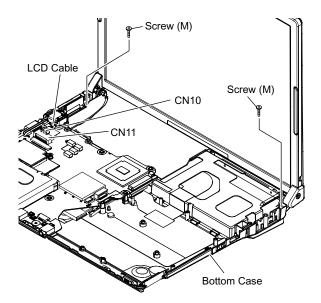
- 2. Return it on the revers to Card Bus Ejector side.
- 3. Remove the 2 hooks (C) of the Card Bus Ejector from the Connector (CN14) and the Card Bus Ejector is removed.



#### 6.2.18. Remove the LCD Unit

Preparation: perform the section 6.2.1. to 6.2.4. first.

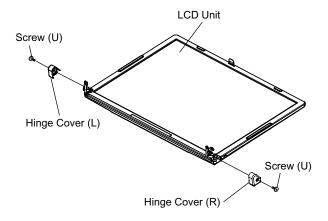
- 1. Remove the 2 Screws (M) Screw(M):DXQT26+D5FNL(N15)
- 2. Remove the LCD Cable from the Connectors (CN10) and (CN11) on the Main Board and then remove the LCD Unit.



## 6.2.19. Remove the Hinge Cover

Preparation : perform the section 6.2.1. to 6.2.4. and 6.2.18. first.

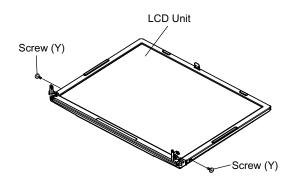
 Remove the 2 Screws(U) and the Hinge Cover(L,R). Screw(U):DRHM0074ZA(N3)



# 6.2.20. Remove the LCD Unit and the LCD Rear

Preparation : perform the section 6.2.1. to 6.2.4. and 6.2.18. to 6.2.19. first.

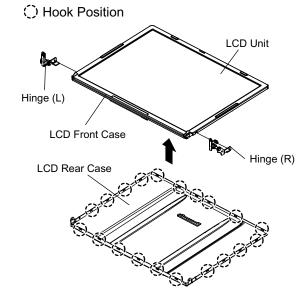
Remove the 2 Screws (Y).
 Screw(Y):DRHM0074ZA(N3)



2. The LCD Front Case and the combination parts of LCD Rear Case are separated.

(Combination parts are 6 the top and bottom places for each, 4 right and left places for each)

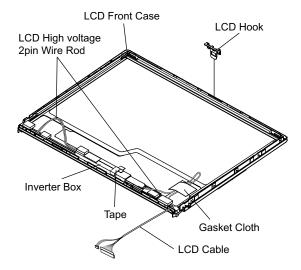
3. Remove the Hinge (L, R).



## 6.2.21. Remove the Inverter Board

Preparation: perform the section 6.2.1. to 6.2.4. and 6.2.18. to 6.2.20. first.

- 1. Remove the LCD Cable from the Inverter.
- 2. Peel off the Tape for fixation from Inverter Case.
- 3. Remove the Inverter with the Inverter Case.



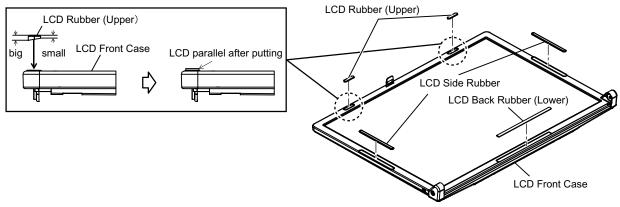
## 6.3. Reassembly instructions

## 6.3.1. Attention when CF-W4G series is repaired

- · Please execute writing BIOS ID when you exchange the Main Board.
- · Parts (Sheet and rubber) etc. related various the Conductive Cloth and Heat Spreader cannot be recycled. Use new parts.

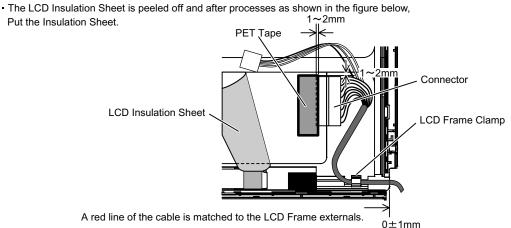
## 6.3.2. Assembly knowhow of part LCD

■ LCD Rubber, LCD side Rubber and LCD backing Rubber's putting

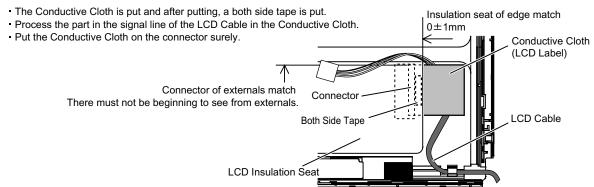


#### ■ LCD Cable processing

• Clamping processing of LCD Cable, LCD Connector connection and putting of PET Tape of cable

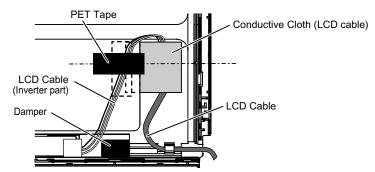


●Putting of The Conductive Cloth

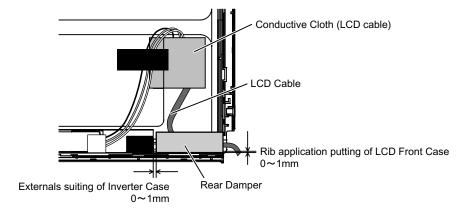


#### ●Putting of PET Sheet

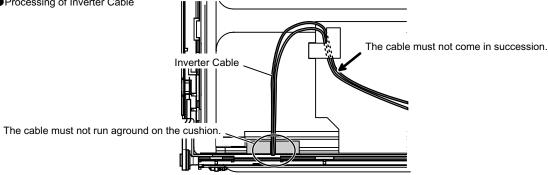
- The cable must not run aground on the damper.
- Along the LCD Module and put the LCD Cable (Inverter part) with the PET Tape.

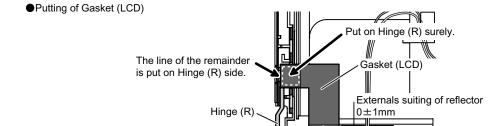


#### Putting of Rear Damper

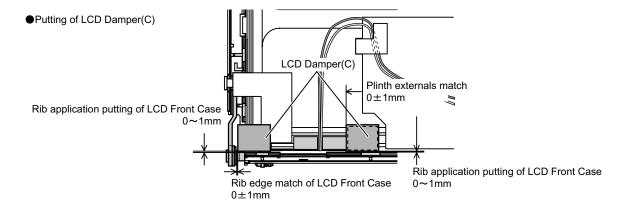


#### Processing of Inverter Cable

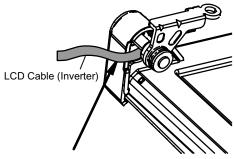




Put the reflector part surely.



#### Drawing out specification of LCD Cable

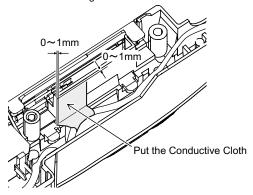


The Cable is processed under the shaft.

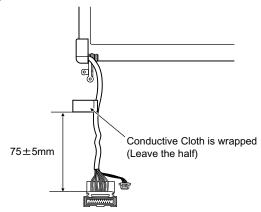
Note:It is confirmed that the cable does not narrow between cabinets.

#### ●LCD cable processing 1

Process the LCD Cable (2) such as DC-IN Jack Holders, after process the Conductive Cloth of the LCD cable puts as shown in the figure below.

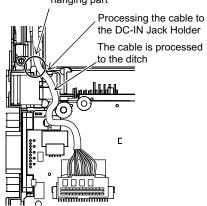


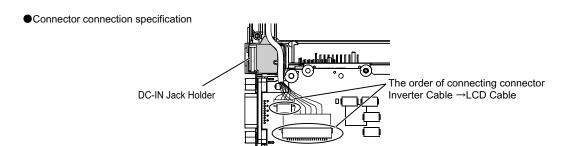
#### ●Putting of Conductive Cloth of LCD Cable



#### ●LCD Cable processing 2

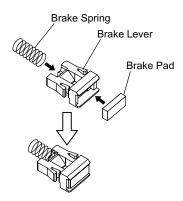
Processing cable to under point hanging part



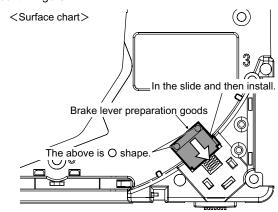


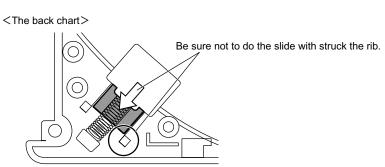
## 6.3.3. Assembly of Brake Lever

■ Brake Lever completion chart

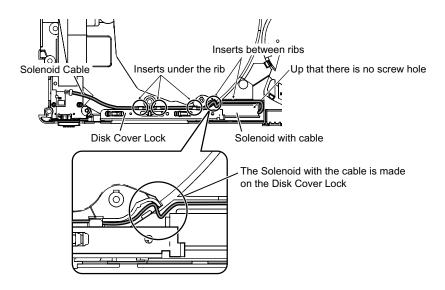


- Do not touch the bonding side when the brake pad is affixed.
- Brake Lever built-in figure

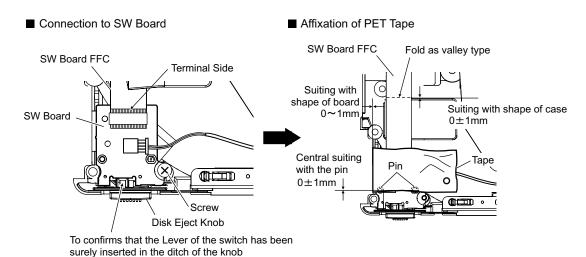




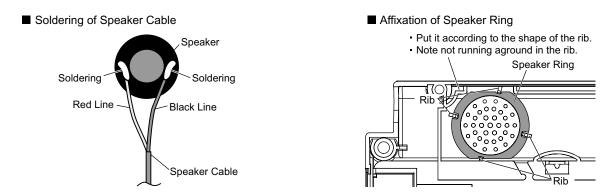
## 6.3.4. Solenoid Wire Rod processing



## 6.3.5. Switch Board assembly specification

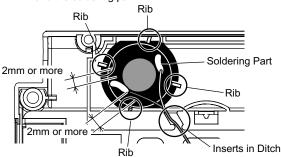


## 6.3.6. Speaker installation and Line processing

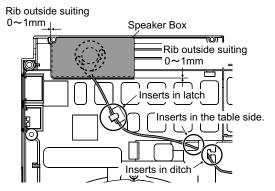


#### ■ Speaker installation

 Secure 2mm or more for the space in each rib and the soldering part.

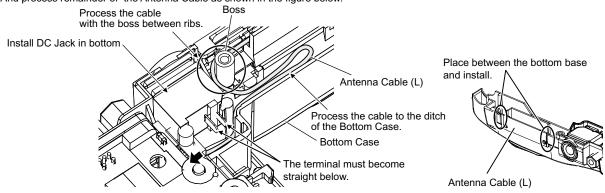


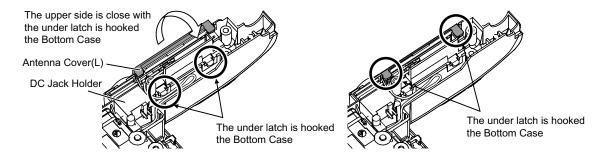
#### ■ Processing of Speaker Cable



## 6.3.7. Assembly of Antenna Board Part

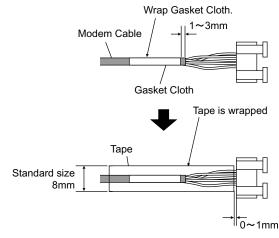
- Line processing of Antenna Cable (L)
  - Install the Antenna Board in the Bottom Case.
     And process remainder of the Antenna Cable as shown in the figure below.

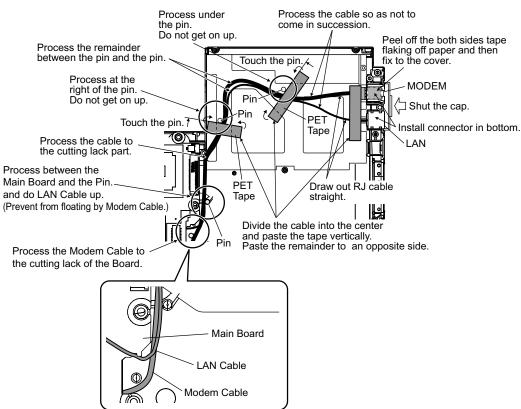




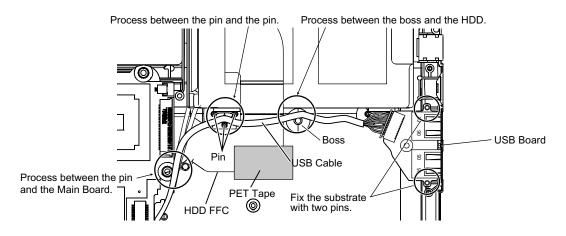
## 6.3.8. MODEM Cable, Rib and LAN Cable processing

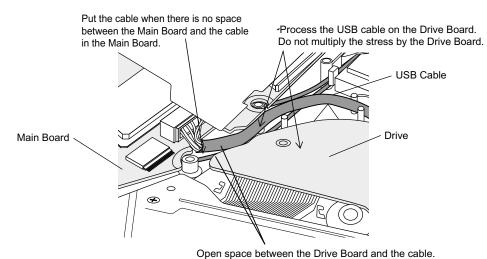
■ Conductive Cloth affixation of Modem Cable





## 6.3.9. USB Cable processing





## 6.3.10. Wire Rod processing of Lithium Battery

Paste to round shape of the Bottom Case.

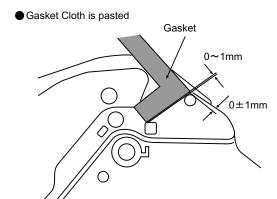
Draw out the cable straight.

Boss

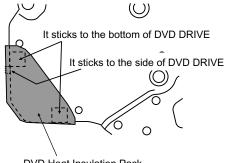
Boss

Process the Antenna Cable between the Lithium Battery and the Boss.

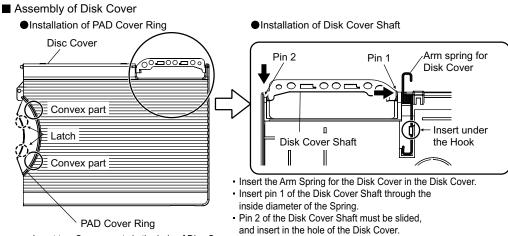
## 6.3.11. Affixation of HDD Gasket



●DVD Heat Insulation Pack is pasted



## 6.3.12. Assembly of Disk Cover

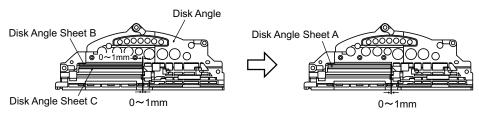


- Insert two Convex parts in the hole of Disc Cover.
- Hang two latch on Disc Cover.

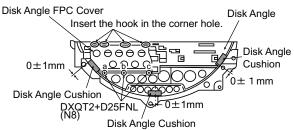
#### ■ Installation of various dampers on Disk Angle

● Disk Angle Sheet B/C is pasted.

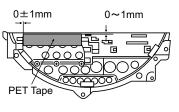
● Disk Angle Sheet A is pasted.



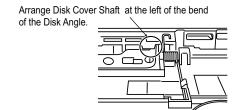
Disk Angle FPC Cover is pasted.



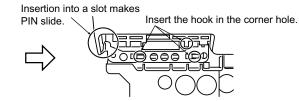
●PET Tape is pasted.



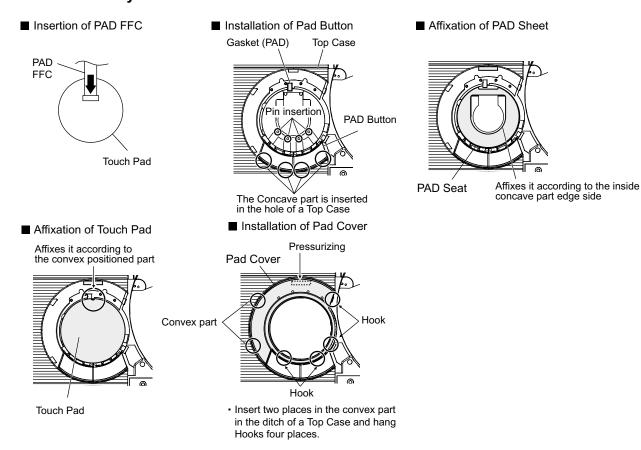
#### ■ Installation of Disk Cover



<Figure after installations>



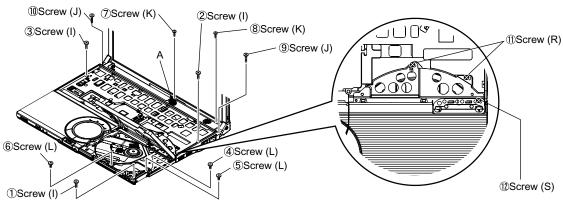
#### 6.3.13. Assembly of Touch Pad



## 6.3.14. Screw tightening procedure of each unit

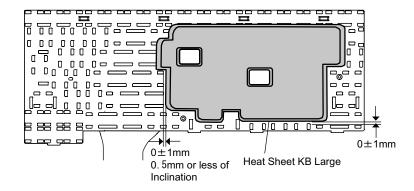
When serving, the screw tightening is executed according to the undermentioned procedure.

- 1. Screw tightening of Top Case
  - 1-1. DXQT2+E6FNL(I:N13) is tightened. No.1 to No.3
  - 1-2. DFHE5025XA(L:N1) is tightened. No.4 to No.6
  - 1-3. DXQT2+E6FCL(K:N12) is tightened. No.7, No.8
  - 1-4. DXQT26+D8FCL(J:N16) is tightened. No.9, No.10
  - 1-5. DXQT2+E12FNL(R:N11) is tightened. No.11
  - 1-6. DXQT2+E6FNL(S:N13) is tightened. No.12

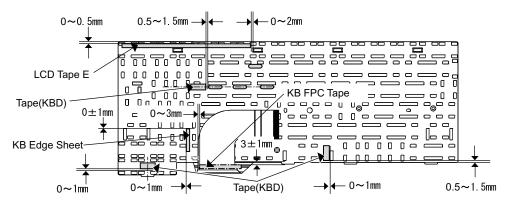


#### 2. Installation of Keyboard

Preparation1. Heat Sheet KB Large is pasted.



Preparation2. Tape(KBD)/KB FPC Tape/LCD Tape E/KB Edge Sheet ispasted.

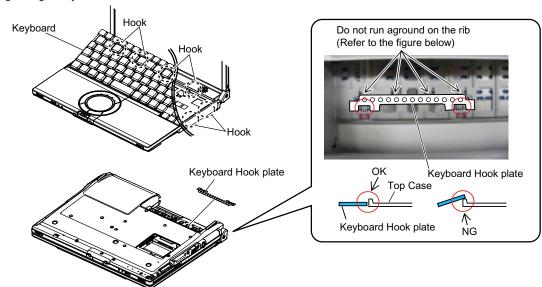


- 1. The Keyboard is surely installed in the Hook (2 places) at the right and the Hook (4 places) behind a Top Case .
- 2. The Keyboard is held and the Keyboard Hook is inserted and locked.

Note: Never touch the edge part of the Keyboard Hook by bare-handed.

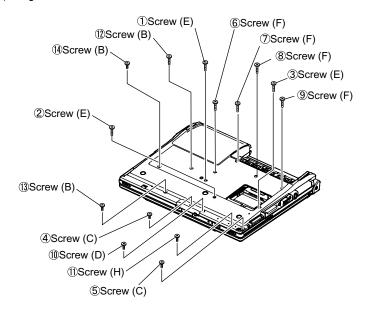
3.It is confirmed that the Keyboard Hook do not run aground in the rib.

#### Screw tightening of Keyboard

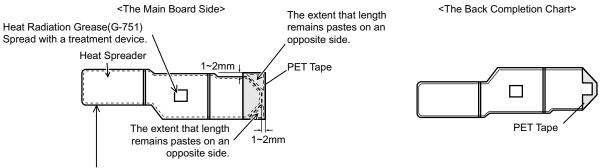


#### 3. Screw tightening of Bottom Case

- 1. The screw tightening is done in the undermentioned order.
- 3-1. DXHM0039ZA(E:N6) is tightened.No.1 to No.3
- 3-2. DXHM0057ZA(C:N7) is tightened. No.4,No.5
- 3-3. DXQT2+E12FNL(F:N11) is tightened. No.6 to No.9
- 3-4. DXQT2+E10FNL(D:N10) is tightened. No.10
- 3-5. DXQT2+D4FNL(H:N9) is tightened. No.11
- 3-6. DRHM0092ZA(B:N4) is tightened. No.12 to No.14

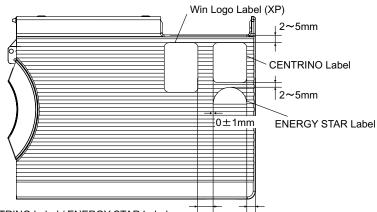


## 6.3.15. Specification of affixation of PET tape to Heat Spreader



• Never touch the aluminum edge part directly by bare-handed when the part of aluminum with a thin all surroundings bends. Correct in that case with a radio pincers etc. and instal.

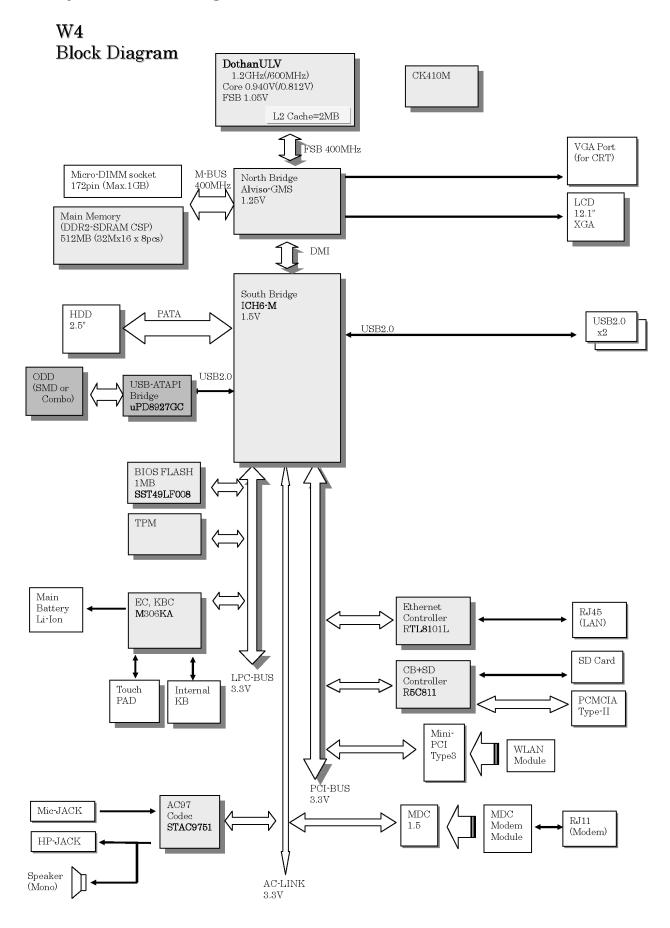
## 6.3.16. Affixation of Win Logo Label (XP), CENTRINO Label and ENERTGY STAR Label

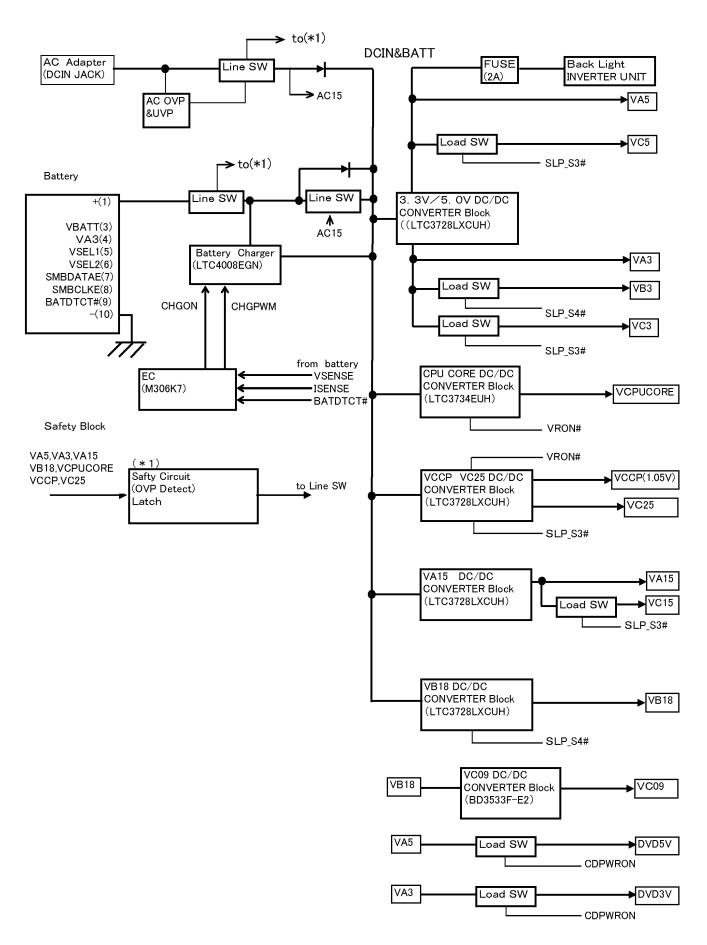


5~7mm 2~5mm

# 7. Explanation of Hardware

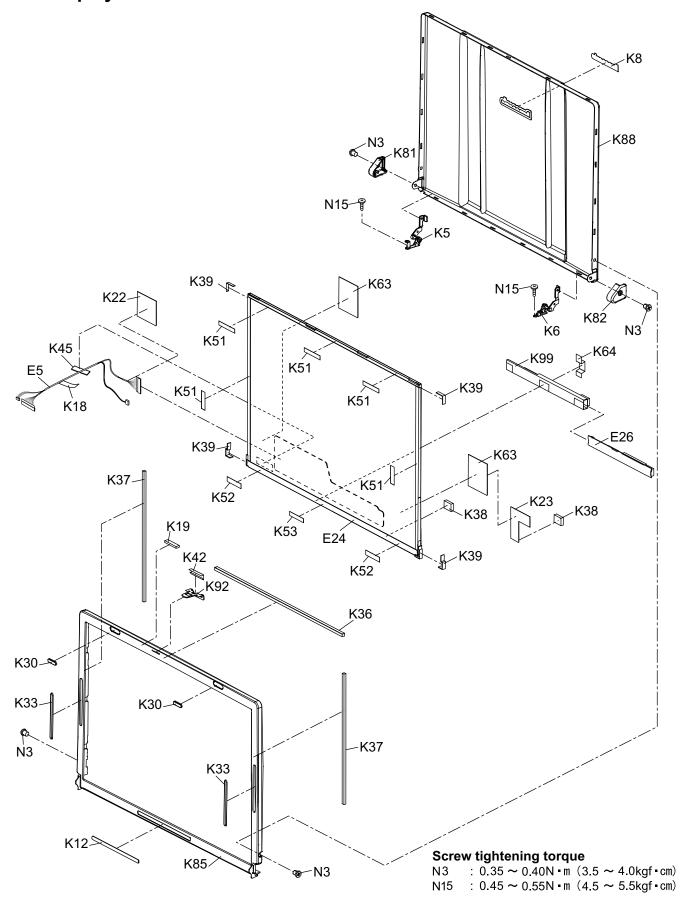
## 7.1. System Block Diagram



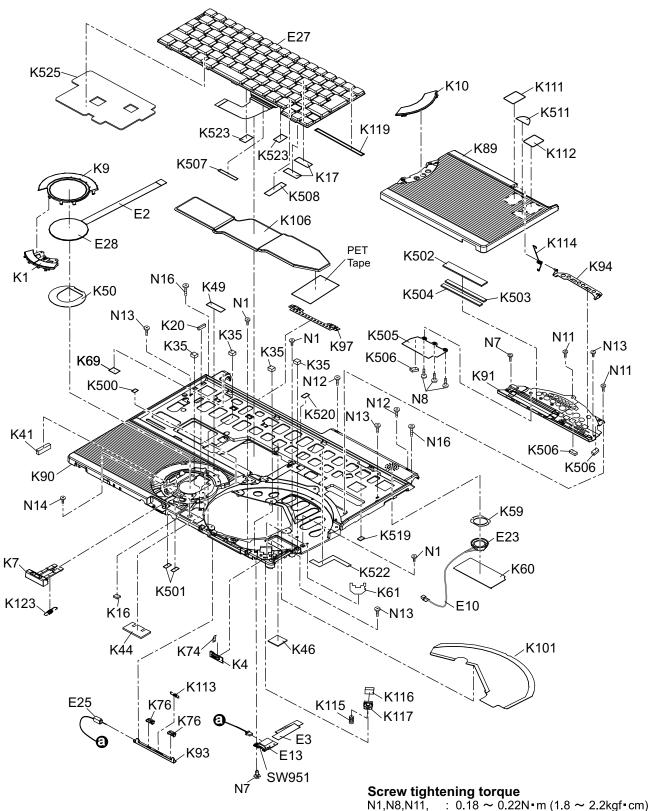


# 8. Exploded View

## 8.1. Display Section



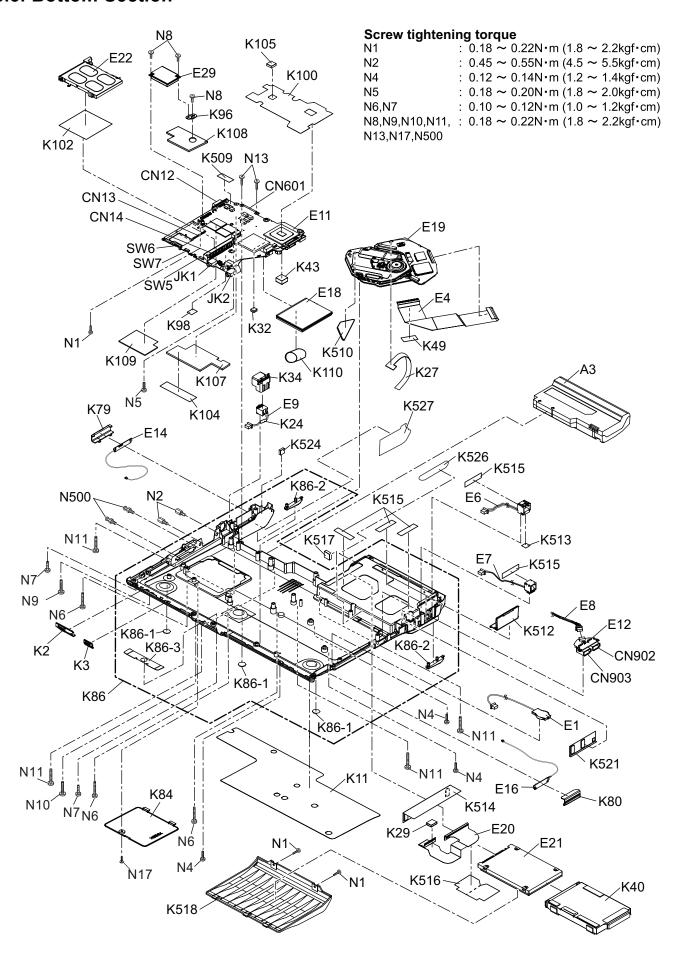
## 8.2. Cabinet Section



N12,N13,N14 N7 : 0.10  $\sim$  0.12N m (1.0  $\sim$  1.2kgf cm)

N7 :  $0.10 \sim 0.12 \text{N·m} (1.0 \sim 1.2 \text{kgf·cm})$ N16 :  $0.45 \sim 0.55 \text{N·m} (4.5 \sim 5.5 \text{kgf·cm})$ 

## 8.3. Bottom Section



# 9 Replacement Parts List

Note: Important Safety Notice

Components identified by  $\triangle$  mark have special characteristics important for safety. When replacing any of these components, use only manufacturer's specified parts.

## **CF-W4HWEZZBM**

| REF.NO. and AREA | PART NO.       | DESCRIPTION              |     | Q'TY |
|------------------|----------------|--------------------------|-----|------|
| Main Block Unit  |                | •                        |     |      |
| CN12             | K1FB315BA003   | VGA CONNECTOR            |     | 1    |
| CN13             | K1NA09E00076   | CONNECTOR                |     | 1    |
| CN14             | K1NA68E00096   | CONNECTOR                |     | 1    |
| CN601            | K1KA10B00233   | CONNECTOR                |     | 1    |
| CN902            | K1FB104B0055   | USB CONNECTOR            |     | 1    |
| CN903            | K1FB104B0055   | USB CONNECTOR            |     | 1    |
| JK1              | K2HC103B0205   | HEADPHONE JACK           |     | 1    |
| JK2              | K2HC103B0205   | MICROPHONE JACK          |     | 1    |
| SW5              | K0ZZ00000617   | SLIDE SW                 |     | 1    |
| SW6              | ESD165225      | POWER SW                 |     | 1    |
| SW7              | K0D112B00071   | W-LAN SW                 |     | 1    |
| SW951            | K0D113B00081   | SLIDE SW                 |     | 1    |
| E1 /             | ↑ CR-2032/K5A  | COIN BATTERY             |     | 1    |
| E2               | DFJK12U112BB   | PAD FFC                  |     | 1    |
| E3               | DFJK20T108BB   | SW PCB FFC               |     | 1    |
| E4               | DFJK9000ZA     | DRIVE FFC                |     | 1    |
| E5               | DFJS957ZA      | LCD CABLE                |     | 1    |
| E6               | DFJS979ZA      | LAN CABLE                |     | 1    |
| E7               | DFJS959ZB      | MODEM CABLE              |     | 1    |
| E8               | DFJS960ZA      | MAIN SUB CABLE           |     | 1    |
| E9               | DFJS961ZB      | DC-IN CABLE              |     | 1    |
| E10              | DFJS962ZA      | SP CABLE                 |     | 1    |
| E11              | DL3U11436VBB   | PCB, MAIN                | RTL | 1    |
| E12              | DL3U21436VBB   | PCB, USB                 | RTL | 1    |
| E13              | DL3UP1492KAA   | PCB, SW                  | RTL | 1    |
| E14              | N1ZYYY000002   | ANTENNA PCB-L ASSY       |     | 1    |
| E16              | N1ZYYY000001   | ANTENNA PCB-R ASSY       |     | 1    |
| E18              | N5HZC0000014   | WIRELESS LAN MODULE      |     | 1    |
| E19              | UJDA769PD1-A   | CD-R/RW, DVD-ROM DRIVE   |     | 1    |
| E20              | DL3UP1443AAA   | FPC, HDD                 |     | 1    |
| E21              | N3CAYYY00006   | HDD                      |     | 1    |
| E22              | K1YYZZ000060   | CONNECTOR                |     | 1    |
| E23              | L0AA01A00018   | SPEAKER                  |     | 1    |
| E24              | L5EDD3Q00023   | LCD                      |     | 1    |
| E25              | L9AAA5DB0010   | SOLENOID                 |     | 1    |
| E26              | N0GB1J000012   | INVERTER                 |     | 1    |
| E27              | N2AZZJ000038   | KEY BOARD US             |     | 1    |
| E28              | N2EAYYY00006   | TOUCH PAD                |     | 1    |
| E29              | N5HAZ0000012   | MODEM                    |     | 1    |
| Accessories      | •              | •                        |     |      |
| A1 /             | ↑ CF-AA1623AM6 | AC ADAPTOR               |     | 1    |
| A2               | ★ K2CG3DR00003 | AC CABLE                 |     | 1    |
| A3               | № N4HULTA00009 | LITHIUM ION BATTERY PACK |     | 1    |
| A4               | ↑ DFQX5574ZA   | MANUAL                   |     | 1    |
| A500             | DFJS954ZA      | MODEM CABLE              |     | 1    |
| Packing Material |                |                          |     |      |
| P1               | DFPE0806ZB     | HOLDER                   |     | 1    |
| P2               | DFPE0812ZB     | PAD W                    |     | 1    |
| P3               | DFPE0819ZA     | BATTERY SPACER           |     | 1    |
| P5               | DFPK1037YA     | ACCESSORIES BOX          |     | 1    |
| P6               | DFPK1194YA     | PACKING CASE (EXPORT)    |     | 1    |

| P7               | DFPN0827ZB                   | CUSHION T                | 2 |
|------------------|------------------------------|--------------------------|---|
| P8               | DFPN0828ZB                   | CUSHION B                | 2 |
| Mechanical Parts |                              |                          |   |
| K1               | DFBC0314ZB-0                 | PAD BUTTON               | 1 |
| K2               | DFBD0180ZB-0                 | POWER KNOB               | 1 |
| K3               | DFBD0182ZA-0                 | LAN SW KNOB              | 1 |
| K4               | DFBD9006ZA-0                 | DISK EJECT KNOB ASSY     | 1 |
| K5               | DFBH3043ZA                   | HINGE-L USA              | 1 |
| K6               | DFBH3044ZA                   | HINGE-R USA              | 1 |
| K7               | DFBS0068ZC-0                 | LCD KNOB                 | 1 |
| K8               | DFGB0089VB-0                 | PANASONIC LABEL          | 1 |
| K9               | DFGE0106ZB-0                 | PAD COVER                | 1 |
| K10              | DFGE0107ZB-0                 | PAD COVER RING           | 1 |
| K11              | ∕N DFGT1028ZA                | BOTTOM SHEET USA         | 1 |
| K12              | DFGX0397ZA-0                 | LCD BATT RUBBER          | 1 |
| K16              | DFHE0215ZA                   | SHEET                    | 1 |
| K17              | DFHE0416ZA                   | TAPE (KBD)               | 2 |
| K18              | DFHE0436ZA                   | CLOTH LCD CABLE 1        | 1 |
| K19              | DFHE0843ZA                   | LCD MAGNET               | 1 |
| K20              | DFHE0844ZA                   | GASKET PAD               | 1 |
| K22              | DFHE0943ZA                   | GASKET CLOTH (LCD CABLE) | 1 |
| K23              | DFHE0945ZA                   | GASKET CLOTH (LCD)       | 1 |
| K24              | DFHE0953ZA                   | SHEET                    | 1 |
| K27              | DFHE0957ZA                   | GASKET CLOTH             | 1 |
| K29              | DFHG1471YA                   | LCD METAL DAMPER B       | 1 |
| K30              | DFHG1546ZB-0                 | LCD RUBBER               | 2 |
| K32              | DFHG1744ZA                   | M-PCI CUSHION            | 1 |
| K33              | DFHG1766ZA-0                 | LCD SIDE RUBBER          | 2 |
| K34              | DFHG1767ZA-0                 | DC JACK HOLDER           | 1 |
| K35              | DFHG1768XA-0                 | DISK COVER CUSHION       | 4 |
| K36              | DFHG1771ZA                   | LCD DAMPER A             | 1 |
| K37              | DFHG1772ZA                   | LCD DAMPER B             | 2 |
| K38              | DFHG1773ZA                   | LCD DAMPER C             | 2 |
| K39              | DFHG1774ZA                   | LCD SIDE DAMPER          | 4 |
| K40              | DFHG1808YA                   | HDD CASE ASSY W4 USA     | 1 |
| K41              | DFHG1778ZA                   | PCMCIA STOPPER CUSHION   | 1 |
| K42              | DFHG1779WA                   | LCD HOOK CUSHION         | 1 |
| K43              | DFHG1786ZA                   | CPU CUSHION              | 1 |
| K44              | DFHG1787ZA                   | MINI-PCI CUSHION         | 1 |
| K45              | DFHG1797ZA                   | REAR DAMPER              | 1 |
| K46              | DFHG1800ZA                   | BATT CUSHION(W4)         | 1 |
| K49              | DFHP7106YA                   | BOTH SIDES TAPE          | 2 |
| K50              | DFHP7221YA                   | PAD SHEET                | 1 |
| K51              | DFHP7208YA                   | LCD FRONT TAPE A         | 5 |
| K52              | DFHP7209ZA                   | LCD FRONT TAPE B         | 2 |
| K53              | DFHP7210ZA                   | LCD FRONT TAPE C         | 1 |
| K59              | DFHR3A37ZA                   | SPEAKER RING             | 1 |
| K60              | DFHR3A38ZA                   | SPEAKER BOX              | 1 |
| K61              | DFHR3A71XA                   | DISK EJECT KNOB SHEET    | 1 |
| K63              | DFHR3A78ZA                   | LCD INSULATOR            | 2 |
| K64              | DFHR3A95ZA                   | INVERTER TAPE            | 1 |
| K69              | DFHR3B19ZA                   | HINGE BACKUP SHEET T4    | 1 |
| K74              | DFHR3B53ZA                   | DISK KNOB SHEET          | 1 |
| K76              | DFHR6188ZA                   | DISK LOCK BUSH           | 2 |
| K79              | DFKE0772ZA-0                 | ANTENNA COVER-L          | 1 |
| K80              | DFKE0773ZA-0                 | ANTENNA COVER-L          | 1 |
| K81              | DFKE0774ZA-0                 | HINGE COVER L            | 1 |
| K82              | DFKE0774ZA-0<br>DFKE0775ZA-0 | HINGE COVER R            | 1 |
| K84              | DFKE0775ZA-0<br>DFKE0815ZA-0 | DIMM COVER LIGHT         | 1 |
| K85              | DFKF0255ZB-0                 | LCD FRONT                | 1 |
| NOO              | טו מיססכם-ט                  | LOD I NON I              | 1 |

| K86          | DFKF8165ZA-0 | BOTTOM CASE USA ASSY        | 1 |
|--------------|--------------|-----------------------------|---|
| K86-1        | DFHG371ZA-1  | FOOT RUBBER                 | 3 |
| K86-2        | DFKL0026ZA-0 | FOOT RUBBER BACK            | 2 |
| K86-3        | DFMX1174ZA   | AUDIO JACK SHEET            | 1 |
| K88          | DFKM0482ZA-0 | LCD REAR (SANKI)            | 1 |
| K89          | DFKM0483UA-0 | DISK COVER (TOUGH COMBO)    | 1 |
| K90          | DFKM8170VA-0 | TOP CASE ASSY               | 1 |
| K91          | DFKE0817ZA   | DISK ANGLE MG               | 1 |
| K92          | DFMD1189XA   | LCD HOOK                    | 1 |
| K93          | DFMD1190YA   | DISK COVER LOCK             | 1 |
| K94          | DFMD2165ZA   | DISK CV SHAFT ANGLE         | 1 |
| K96          | DFMD3121ZA   | MDC PLATE                   | 1 |
| K97          | DFMD4057ZA   | KB HOOK F999                | 1 |
| K98          | DFMX0635ZB   | SHEET                       | 1 |
| K99          | DFMX1155ZA   | INVERTER BOX                | 1 |
| K100         | DFMX1156ZA   | MAIN PW SHEET1              | 1 |
| K101         | DFMX1158ZA   | DVD PWB SHEET               | 1 |
| K102         | DFMX1160ZA   | PCMCIA-MAIN SHEET           | 1 |
| K104         | DFMX1184ZA   | SW CABLE SHEET              | 1 |
| K105         | DFMY0399ZA   | MCH RUBBER                  | 1 |
| K106         | DFMY3191YA   | HEAT SPREADER TOP           | 1 |
| K107         | DFMY3192ZA   | HEAT SPREADER BOTTOM        | 1 |
| K108         | DFMY3206ZA   | MEMORY SHEET TOP            | 1 |
| K109         | DFMY3207ZA   | MEMORY SHEET BOTTOM         | 1 |
| K110         | DFMY3208ZA   | WLAN SHEET                  | 1 |
| K111         | DFQT9974ZA   | WINDOWS XP LABEL (FOR NOTE) | 1 |
| K112         | DFQT9948ZA   | CENTRINO LABEL              | 1 |
| K112<br>K113 | DFUD0037ZA   | DISK KNOB SPRING            | 1 |
| K113         | DFUN0078ZB   | DISK COVER ARM SPRING       | 1 |
| K114         |              | BREAK SPRING                | 1 |
|              | JDBC0044ZA   |                             |   |
| K116         | JDBG0032ZA   | BREAK LEVED                 | 1 |
| K117<br>K119 | JDKJ0059ZA   | BREAK LEVER                 | 1 |
| _            | DFHP7180ZA   | LCD TAPE E                  | 1 |
| K123         | DFUD0040ZA   | LATCH SPRING                | 1 |
| K500         | DFHR3C40ZA   | DISK COVER SHEET            | 1 |
| K501         | DFHR3C14ZA   | LCD KNOB SPACER             | 2 |
| K502         | DFHR3C36ZA   | DISK ANGLE SHEET A          | 1 |
| K503         | DFHR3C37ZA   | DISK ANGLE SHEET B          | 1 |
| K504         | DFHR3C38ZA   | DISK ANGLE SHEET C          | 1 |
| K505         | DFMD7A63ZA   | DISK ANGLE FPC COVER        | 1 |
| K506         | DFHG1833ZA   | DISK ANGLE CUSHION          | 3 |
| K507         | DFHP7226ZA   | KB FPC TAPE                 | 1 |
| K508         | DFHR3C39ZA   | KB SHEET                    | 1 |
| K509         | DFHR3C33ZA   | LCD CABLE FIX SHEET         | 1 |
| K510         | DFHR3B86ZA   | DVD HEAT INSULATION PACK    | 1 |
| K511         | DFQT9675ZA   | ENERGY STAR LABEL           | 1 |
| K512         | DFKE0781ZA-0 | RJ DUST COVER               | 1 |
| K513         | DFHP7228ZA   | RJ DUST COVER FIX TAPE      | 1 |
| K514         | DFHG1835ZA   | HDD DAMPER                  | 1 |
| K515         | DFHR3C13ZA   | RJ CABLE SHEET              | 5 |
| K516         | DFHR3C19ZA   | HDD FPC EDGE SHEET          | 1 |
| K517         | DFHR3C24ZA   | USB CABLE FIX SHEET         | 1 |
| K518         | DFKE0770ZA-0 | HDD COVER                   | 1 |
| K519         | DFHG1834ZA   | SP CABLE FIX CUSHION        | 1 |
| K520         | DFHP7231ZA   | KBD TAPE                    | 1 |
| K521         | DFHR3B99ZA   | RJ CABLE BLIND SHEET        | 1 |
| K522         | DFHR3C12ZA   | SP CABLE SHEET              | 1 |
| K523         | DFHR3C18ZA   | KB EDGE SHEET               | 2 |
| K524         | DFHR3C54ZA   | HINGE BACKUP SHEET          | 1 |
| K525         | DFMY0421ZA   | HEAT SHEET KB LARGE         | 1 |

| K526 | DFGX0428ZA-0 | BATTERY SHEET   | 1 |
|------|--------------|-----------------|---|
| K527 | DFGX0429ZA-0 | BATTERY SHEET L | 1 |
| N1   | DFHE5025XA   | SCREW           | 6 |
| N2   | DFHE5035ZB   | SCREW           | 2 |
| N3   | DRHM0074ZA   | SCREW           | 4 |
| N4   | DRHM0092ZA   | SCREW           | 3 |
| N5   | DRQT2+G6FKL  | SCREW           | 1 |
| N6   | DXHM0039ZA   | SCREW           | 3 |
| N7   | DXHM0057ZA   | SCREW           | 4 |
| N8   | DXQT2+D25FNL | SCREW           | 6 |
| N9   | DXQT2+D4FNL  | SCREW           | 1 |
| N10  | DXQT2+E10FNL | SCREW           | 1 |
| N11  | DXQT2+E12FNL | SCREW           | 6 |
| N12  | DXQT2+E6FCL  | SCREW           | 2 |
| N13  | DXQT2+E6FNL  | SCREW           | 6 |
| N14  | DXQT2+F2FNL  | SCREW           | 1 |
| N15  | DXQT26+D5FNL | SCREW           | 2 |
| N16  | DXQT26+D8FCL | SCREW           | 2 |
| N17  | XSB2+4FNL    | SCREW           | 1 |
| N500 | K1YE50000022 | SCREW, I/O PIN  | 2 |